# Connecting the Countryside via E-Commerce: Evidence from China\*

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#### Abstract

This paper estimates the impact of the first nation-wide e-commerce expansion program on rural households. To do so, we combine a randomized control trial with new survey and administrative microdata. In contrast to existing case studies, we find little evidence for income gains to rural producers and workers. Instead, the gains are driven by a reduction in cost of living for a minority of rural households who tend to be younger, richer and in more remote markets. These effects are mainly due to overcoming logistical barriers to e-commerce, rather than to additional investments to adapt e-commerce to the rural population.

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# 1 Introduction

The number of people buying and selling products online in China has grown from practically zero in the year 2000 to more than 400 million by 2015, surpassing the US as the largest e-commerce market.<sup>1</sup> Most of this growth has taken place in cities, but the Chinese government recently announced the expansion of e-commerce to the countryside as a national policy priority. The objective is to foster rural economic development and reduce the rural-urban economic divide.<sup>2</sup> Other developing countries with large rural populations, such as Egypt, India and Vietnam, have recently announced similar e-commerce expansion plans.<sup>3</sup>

These policies have been motivated by a growing number of case studies on highly successful "e-commerce villages" that have experienced rapid output growth by selling both agricultural and non-agricultural products to urban markets via e-commerce. One of the most prominent examples is China: by 2018, the largest e-commerce platform, Taobao, had branded more than 3000 rural market places as "Taobao Villages" based on their high concentration of online sales (AliResearch, 2018).<sup>4</sup> Inspired by these success stories, much of the current policy focus has been on rural producers. By lowering trade and information costs to urban markets, e-commerce is meant to raise rural incomes through higher demand for local production, better access to inputs and stronger incentives for rural entrepreneurship. There has been less emphasis on the potential benefits to rural consumers. However, recent descriptive evidence from urban China suggests that e-commerce demand is strongest in smaller and more remote cities, pointing to potentially large consumer gains in rural areas.<sup>5</sup>

The recent growth of e-commerce in a number of rural markets has captured the imagination of policy-makers, but important questions remain about whether market integration through online trading platforms can have a broad and significant impact on rural development. There is also little available evidence on the characteristics of households and markets that may benefit more or less from e-commerce, and on the effectiveness of investments targeted at lifting different types of barriers to rural e-commerce access.<sup>6</sup> To answer these questions, this paper studies the first nationwide e-commerce expansion program. From 2014 to 2018, this program connected more than 40,000 Chinese villages to e-commerce. Our analysis combines a randomized control trial (RCT), that we implement across villages in collaboration with a large Chinese e-commerce firm, with a new collection of household and store price survey microdata and the universe of

<sup>&</sup>lt;sup>1</sup>In both number of users and total sales. See e.g. PFSweb (2016) and Statista (2016).

<sup>&</sup>lt;sup>2</sup>The policy agenda of "Alleviating Poverty through E-Commerce" has featured in the government's "No.1 Central Document" each year since 2014.

<sup>&</sup>lt;sup>3</sup>See e.g. Egypt's "National E-Commerce Strategy" (MCIT, 2016), "Digital India" (MEITY, 2016), Vietnam's "E-Commerce Development Masterplan" (PM, 2016) and UNCTAD's new technical assistance platform "eTrade For All: Unlocking the Potential of E-Commerce in Developing Countries" (UNCTAD, 2016).

<sup>&</sup>lt;sup>4</sup>See e.g. World Bank publications by Luo & Niu (2019) and Luo et al. (2019). E-commerce villages have also received widespread media attention (e.g. "China's Number One E-Commerce Village" (BBC Global Business, 01 May 2013), "Inside China's Tech Villages" (The Telegraph, 05 Nov 2016), "Once Poverty-Stricken, China's Taobao Villages Have Found a Lifeline" (QZ, 01 Feb 2017), "Taobao Villages Are Turning Poor Communities into Huge Online Retail Hubs" (Business Insider, 27 Feb 2017)).

<sup>&</sup>lt;sup>5</sup>In the US, the share of e-commerce in 2015 retail sales was about 10-15 percent (e.g. FRED (2016)). In China, McKinsey (2016) reports this share to be as high as 20-30 percent in smaller cities, and Fan et al. (2016) find this share increases by 1.2 percentage points as city population decreases by 10 percent.

<sup>&</sup>lt;sup>6</sup>These questions complement the recent literature on the consumer gains from e-commerce in the US (e.g. Brynjolfsson et al. (2003); Goldmanis et al. (2010); Dolfen et al. (2017)).

transaction records from the firm's internal database.

E-commerce is the ability to buy and sell products through online transactions coupled with transport logistics for local parcel delivery and pickup from producers. Bringing e-commerce to the countryside in developing countries requires more than internet access. The internet is already available in most of the Chinese countryside due to both smartphones and expanding broadband access. Instead, there are two current barriers to rural e-commerce trading, which we refer to as the logistical and the transactional barriers. The logistical barrier relates to the lack of modern commercial parcel delivery services. These providers already operate distribution networks across Chinese cities, but have not entered large parts of the countryside. One well-known challenge to rural transport logistics is the so-called "last mile" between urban logistical hubs and small pockets of rural population. The transactional barrier refers to the potential lack of familiarity with navigating online platforms or access to online payment methods that rural households may face. Villagers may also not trust transactions that occur before inspecting the product or without interacting with buyers in person.

To overcome these barriers, the Chinese government recently partnered with a large firm that operates a popular Chinese e-commerce platform. The program aims to invest in the necessary transport logistics to offer e-commerce in rural villages at the same price, convenience and service quality that buyers and producers face in their county's main city center. To this end, the e-commerce firm builds warehouses as logistical nodes for rural parcel delivery/pickup near the urban center, and fully subsidizes transport between the county's city center to and from the participating villages. To address additional transactional barriers specific to the rural population, the program installs an e-commerce terminal in a central village location. A terminal manager employed by the firm is available to assist villagers in buying and selling products through the firm's e-commerce platform. Villagers can pay upon receipt of their products, or get paid upon pickup of their shipments in cash at the terminal location. The terminal is available in addition to the platform's online app-based interface for buying and selling.

An advantage of this setting is that we can study the reduction in trading frictions through e-commerce without confounding the counterfactual with the effects of first-time internet access or reductions in transport costs more broadly. The participating villages were already connected to the internet, and the program makes no changes on this front. Furthermore, the program only directly affects trading partners through e-commerce, while other trade costs, e.g. to control villages, remain unchanged.<sup>7</sup> The RCT and data analysis that we describe below exploit this empirical setting to provide evidence on the local economic effects of e-commerce trading access on rural households.<sup>8</sup> In addition to evaluating the program's overall impact, we use the features of this setting to provide evidence on the relative importance of trade cost reductions (logistical barrier) and additional investments targeted at adapting e-commerce to the rural population (transactional barrier).

<sup>&</sup>lt;sup>7</sup>In this way we relate but also differ from existing literature on the effects of transport cost reductions on rural markets (e.g. Van de Walle (2009); Casaburi et al. (2013); Asher & Novosad (2018)) and on the effects of the internet on rural markets (e.g. Chapman & Slaymaker (2002); Goyal (2010); Forman et al. (2012); WB (2016)). The empirical context and RCT allow us to study a different counterfactual of recent policy interest.

<sup>&</sup>lt;sup>8</sup>We do not also attempt a social cost-benefit analysis of this program, which would require additional detailed and confidential information on the cost side from the e-commerce firm as well as local and national governments, to which we do not have access.

The analysis proceeds in two steps. In the first step, we randomize the arrival of e-commerce across 100 villages in 3 provinces and 8 counties, and use our survey microdata to estimate the impact on local economic outcomes. We then bring to bear the firm's internal database covering the universe of transactions for 12,000 villages where the program had entered by April 2017. These data allow us to provide additional evidence on a number of questions outside the scope of the fieldwork. In particular, we investigate whether consumption or production-side effects take longer to materialize than the 12-month window we are able to study in the experiment, and whether our household survey data may have missed rare but highly successful tail events on the producer side.

We interpret these results through the lens of a simple theoretical framework to quantify their implications for household welfare. We find no evidence of significant gains or losses on the production side of the local economy. This finding remains when using the firm's database to quantify village out-shipments up to 2.5 years after program arrival and using the universe of transaction records instead of survey samples. Instead, we find that the gains from e-commerce are driven by a reduction in cost of living for retail consumption. This effect is sizable (5 percent) among the group of rural households who are induced to use the new e-commerce option. These users, however, only represent about 15 percent of rural households, who are on average richer, younger and living in more remote markets. In terms of channels, we find stronger gains among villages that were not previously serviced by commercial parcel delivery, suggesting that the program's effects are mainly due to overcoming the logistical barrier, rather than additional investments to lift transactional barriers specific to rural households. Consumer gains are strongest for durable product groups, such as electronics and appliances. We also find suggestive evidence of additional product variety in local stores, from sourcing new products through e-commerce. However, we find no evidence of pro-competitive effects on local store prices for pre-existing merchandise.

Overall, our findings put into context the transformative effects of e-commerce on rural markets that have been documented in numerous case studies on "e-commerce villages" in China and elsewhere. Our results suggest that such success stories are not representative of the countryside as a whole and should not be used as a guide to set policy expectations. Adding to this insight the significant heterogeneity that we document on the consumption side, access to e-commerce appears to offer economic gains to certain groups of the rural population and in certain places, rather than being broad-based. As this evidence is based on one of the first and so far largest ecommerce expansion policies in the developing world, these findings are particularly relevant for the growing number of governments who have recently announced similar plans using China as a blueprint.<sup>9</sup> In this light, we hope that our work inspires future research aimed at investigating the factors and potential complementary interventions that enable certain groups and places to reap the gains from trade through e-commerce.

<sup>&</sup>lt;sup>9</sup>In addition to the country plans discussed above, e.g. Thailand's recent "Smart Village" program has been designed based on field visits to Taobao Villages in China ("Commerce Ministry Touts Taobao Village Model" (Bangkok Post, 24 Dec 2018)).

## 2 Experimental Design and Data

The experiment takes place in 8 counties located in Anhui, Henan and Guizhou provinces. The unit of randomization is the village. For each county, we obtain a list of villages where the firm plans to introduce the e-commerce program. We ask the firm to extend this list by 5 suitable village candidates in the county that would not have been part of the list in the absence of our research. We then randomly select 5 control villages and 7-8 treatment villages per county from this extended list. The remaining villages receive the e-commerce program as planned. The full sample in which we collect survey data thus includes 40 control villages and 60 treatment villages, randomly selected from 432 village candidates. Compliance with our assignments is not complete: the program was rolled out in 38 of the 60 treatment villages and in 5 out of the 40 control villages. We therefore report both intent-to-treat and treatment-on-treated effects. The main reason for imperfect compliance is that we are able to randomize treatments before the hiring of a terminal manager, and some candidates end up rejecting their offers. Finally, in one of the 100 villages without endline data. The online appendix provides additional details, maps and descriptive statistics discussed below.

#### **Household Survey Data**

For the baseline survey at the end of 2015 and beginning of 2016, we collect data from 28 households per village. 14 of those households are randomly sampled within a 300 meter radius of the planned terminal location ("inner zone"), and 14 households are randomly sampled from other parts of the village ("outer zone"). The second round of data collection occurs one year after the baseline.<sup>10</sup> We collect data from the same households as in the first round, and were also able to extend the original sample by 10 randomly sampled households within the inner zone. We collect detailed information about household retail consumption expenditures split across 9 categories and for production inputs. We also collect information on household incomes, hours worked, occupations and sectors of different members, asset ownership, financial accounts, internet use, and migration.

The median age of all household members in the baseline survey is 44 and the median household size is 3. The primary earner is a farmer in 60 percent of households, and 82 percent of them completed at least primary school. Rural households are significantly poorer than in urban China: mean monthly income and retail expenditure per capita are about RMB876 and RMB732 respectively. 80 percent of primary earners work inside the village. However, on average half of household retail expenditures occur outside the village, requiring a round-trip to the nearest township center that takes on average one hour. Close to 40 percent of households report having used the internet, more than 50 percent own smartphones and close to 30 percent report owning a laptop or PC. Almost all households own a TV. At the same time, e-commerce penetration is very limited compared to urban regions: both the average share of household retail expenditure on e-commerce deliveries and the share of revenues from online selling in monthly income are less than 1 percent. Neither of these change over time in the endline survey among control villages.

<sup>&</sup>lt;sup>10</sup>The fast pace of the program's expansion places bounds on the timing of the endline. Our control villages ranked highly when the firm decided to launch additional waves of program expansion that were rolled out shortly after the endline.

#### Local Retail Price Survey Data

We aim to collect 115 price quotes in each village. We sample products across 9 retail consumption categories based on expenditure shares of rural households in Anhui and Henan from the 2012 China Family Panel Study (CFPS). We also include production and business inputs. We sample stores to be representative of local retail outlets (stores and market stalls). In villages with few stores, we sample all of them. We sample products within stores to capture a representative selection of locally purchased items within that store and product group. Each price quote is at the barcode-equivalent level where possible (recording brand, product name, packaging type, size, flavor if applicable). In the endline survey, we collect price quotes of the same products and retail outlets. In cases of either store closure or product disappearance, we include a new price quote within the same product category. The median number of sampled stores is 3 per village. The median floor space is 50m<sup>2</sup>, and the median store has not added new products within the last month.

#### Firm's Admin Database

We complement the survey data with administrative records from two different divisions of the firm covering 5 provinces (the three RCT provinces plus Guangxi and Yunnan where the firm was also active). The first database covers the universe of e-commerce purchases made through the program in every participating village from November 2015 to April 2017. The data cover approximately 27.3 million transaction records across 12,000 villages over this period. For each transaction, the database contains information about the product category, number of units, amount paid and a unique buyer identifier. Given that many villages had already been in operation for several months prior to November 2015, these data cover adjustment periods beyond the 12-months window that our RCT captures: transactions are observed up to two years and 4 months post-installation. The second database covers the universe of sales transactions, i.e. outshipments from the villages, through the firm's distribution network for the same universe of roughly 12,000 villages in the 5 provinces from January 2016 to April 2017. For each transaction, the database records the village of origin and the weight of the out-shipment in kilograms (kg). The total number of e-commerce out-shipments over this period is roughly 500,000.

# 3 Analysis

### 3.1 Evidence from Survey Data

We run regressions of the following form:

$$y_{hv}^{Post} = \alpha + \beta_1 Treat_v + \gamma y_{hv}^{Pre} + \epsilon_{hv}, \tag{1}$$

where  $y_{hv}$  is an outcome of interest for household *h* living in village v.<sup>11</sup> For outcomes from the retail price data, *h* indexes individual price quotes or store-level outcomes instead. *Treat*<sub>v</sub> is an indicator of intended treatment according to our randomization, so that  $\beta_1$  captures the intent-to-treat effect (ITT). We also estimate the treatment-on-the-treated (TOT) after instrumenting for the actual treatment status using *Treat*<sub>v</sub>. Finally, we run (1) after replacing the binary treatment indicator with a continuous measure of log household residential distance to the nearest program

<sup>&</sup>lt;sup>11</sup>While improving precision, none of the significant findings below rely on the inclusion of baseline outcomes  $y_{hv}^{Pre}$ .

terminal, again using  $Treat_v$  as an IV. We cluster standard errors at the level of the treatment (village-level).<sup>12</sup>

Table 1 presents estimation results for the average effects on household consumption (Panel A), incomes (Panel B) and local retail prices (Panel C).<sup>13</sup> Our discussion here focuses on the TOT results, but the tables present ITT and log distance effects side-by-side. On the consumption side, we find that the program on average leads to an uptake of 9 percent of households in treatment villages compared to control villages who report to have ever made purchases through the new e-commerce option (either using the firm's app or directly at the terminal). This treatment effect is about 5 percent when restricting attention to e-commerce use over the month prior to the endline survey. These effects on consumption uptake may in part mask additional uptake from households in nearby control villages (spillovers), to which we return at the end of this section. The treatment effect on the new option's share in total household retail expenditure is 1.24 percent for the average household in our survey data. Thus, households that report ever having used the ecommerce option spent on average 0.0124/0.089=14.1 percent of their retail consumption during the past month. For those who bought over the past month, this share rises to 0.0124/0.049=25.3percent. We find stronger effects on durables compared to non-durables: for durables, the share of household expenditure is 6.7 percent for the average household, indicating a 44 percent shift in durable consumption to the new e-commerce option among uptaking households.<sup>14</sup> For nondurables, the treatment effect on the share of household retail expenditure is 1 percent for the average household, indicating that ever-users spend on average about 11 percent of total nondurables expenditure on the new e-commerce option. Finally, while households do shift part of their expenditures to e-commerce, there are no significant treatment effects on total monthly retail expenditures.

This is consistent with the lack of income effects of the program in Panel B. The point estimates on incomes per capita are close to zero and negative, and not statistically significant. We find no effects on either annual or monthly income, from agricultural or non-agricultural sources or on labor supply as measured by hours worked by the primary (or secondary) earner. In contrast to the consumption results, we find no treatment effect on online selling activity, online revenues or business creation offline or online. Related to these findings, we find no significant effect on sourcing business or production inputs through e-commerce in Panel A.

In Panel C, we find no significant reduction in local store prices for identical continuing products that we observe in the same local retailer in both baseline and endline data. The point estimate is close to zero and positive, and not statistically significant. Given our sampling framework, the unweighted average effect on local retail prices is akin a Laspeyres price index for local retail consumption. One piece of evidence suggests potential knock-on effects on pre-existing local stores. The effect on the number of new products per store over the past month is 4 goods and is significant at the 10% level. We re-visit these potential knock-on effects on local stores in

<sup>&</sup>lt;sup>12</sup>We report point estimates broken up into numerous outcomes to provide a full picture. However, the welfare effect in Section 4 relies on a small subset of those that we specified in a pre-analysis plan (effects on expenditure shares on new e-commerce option, price index of pre-existing local retail, household nominal incomes).

<sup>&</sup>lt;sup>13</sup>Online Appendix A provides additional estimation results.

<sup>&</sup>lt;sup>14</sup>For households who purchase durables over the past three months, the treatment effect on ever using is 15.3 percent instead of 9 percent. This yields an effect on the average durables consumption share among uptakers of 0.067/0.153=44 percent.

the heterogeneity analysis.

#### Heterogeneity

In Table 2 we explore the heterogeneity of these effects. We begin by investigating the effect of the program as a function of pre-existing availability of commercial parcel delivery at the village level. Villages serviced by commercial parcel delivery operators during our baseline survey already had access to local e-commerce deliveries. Interacting the treatment with pre-existing parcel delivery status therefore allows us to shed light on the combined effect of removing both logistical and transactional barriers (among villages without pre-existing parcel delivery), from the effect of removing only the transactional barrier (adding a terminal interface in villages with pre-existing parcel delivery).<sup>15</sup> Next, we investigate heterogeneity across a basic set of pre-existing household and village characteristics: respondent age, education, household income per capita, residential distance to the planned terminal location, and a measure of village remoteness based on road travel distance to the nearest township center. One should note that these interaction terms are not causally identified by experimental variation, and provide additional suggestive evidence.

We first run regressions in which only one characteristic at a time is interacted with the treatment, then a combined regression with all interactions included jointly. On the consumption side, we find that the effect is driven by villages that were not initially connected to commercial parcel delivery services. The effect on program uptake is 10.5 percent among the roughly 85 percent of villages not previously connected to commercial parcel delivery, but a relatively precise zero for villages with pre-existing parcel delivery. On the production side, we find no significant effects in either group of villages, confirming the earlier pooled results. For local retail outcomes, we now find a significant effect on the number of stores sourcing their products online in villages without pre-existing delivery, and again find a treatment effect on new product varieties that is significant only in these villages. Turning to other potential sources of heterogeneity, we find that younger, richer households who live in closer proximity to the planned terminal, and in villages at longer distances from the nearest city center experience significantly more positive effects on the consumption side. For example, the results suggest that consumption uptake would close to double if average incomes were to double and primary earners were on average 10 years younger. Somewhat surprisingly, we find no significant heterogeneity with respect to the years of schooling of the household respondent.

#### Spillovers

We investigate the role of spillovers that could bias findings from the survey data. For example, if trade linkages with surrounding villages are an important driver of the local economy, then the comparison between treated and control villages could miss income or retail price effects. More simply, residents in control villages could use e-commerce terminals in a nearby treated village. To investigate these forces, we follow Miguel & Kremer (2004) and use variation in a village's exposure to other nearby treated villages after controlling for proximity to all villages.<sup>16</sup> On the consumption side, we find evidence of positive spillovers from nearby terminals in other

<sup>&</sup>lt;sup>15</sup>The transport subsidy does not affect villages previously serviced by parcel delivery, as logistics operators offered service in a few rural locations at the same rate as elsewhere in the county prior to program entry.

<sup>&</sup>lt;sup>16</sup>See Online Appendix B.

villages. These effects imply a larger total average effect on household e-commerce uptake than we estimated above: uptake increases from 9 percent of households in Table 1 to about 14 percent once we account for spillovers on the control group. In contrast, we find no evidence of cross-village spillovers on retail stores or on the production side. Consistent with the absence of income or price spillovers, we also confirm in microdata from the 2010 Census that the fraction of village market access driven by trade with other nearby rural markets is minor (less than 3 percent).<sup>17</sup>

#### 3.2 Evidence from Firm Database

We use the firm's internal transaction database to provide evidence on two questions that are outside the scope of the fieldwork.<sup>18</sup> First, to what extent are consumption and production responses to e-commerce access increasing beyond our survey's 12-month post-treatment time window? And second, are our survey data missing rare but highly successful tail events on the production side that could shift the average effect on local household incomes?

To answer these questions, we use the universe of transaction records from about 12,000 villages that had been treated in 5 provinces by April 2017 to estimate the following event study specification:

$$y_{vm} = \theta_v + \delta_m + \sum_{j=-3}^{24} \beta_j Months Since Entry_{jvm} + \epsilon_{vm}.$$
 (2)

where *v* indexes villages,  $\delta_m$  is a set of month fixed effects between November 2015 and April 2017,  $\theta_v$  is a village fixed effect. Each observation in equation (2) is a village in a given month.  $y_{vm}$  is one of four village-level monthly outcomes: number of buyers, number of purchase transactions, number of out-shipments and total weight of out-shipments in kg. We create a balanced panel in the sense that each of the villages appears once per month in the panel, for each of the 18 months for which we have data (16 months in the shipment data). This spans terminal observations of up to 17 months pre-installation for villages connected in April 2017, and up to 28 months post-installation for the earliest villages connected. A negative index *j* denotes the number of months prior to program entry. A positive *j* indexes the number of months since the program started operation, so  $\beta_0$  is a measure of average outcomes for villages during the month of their installation,  $\beta_1$  captures averages one month after installation, and so on. We assign an index of *j* = 24 to all observations equal or beyond 24 months after program entry, so  $\beta_{24}$  captures average outcomes among villages that have been in operation for more than two years. Since we have village and month fixed effects, each of the  $\beta_0$ - $\beta_{24}$  are estimated relative to the omitted category that are periods pre-program entry (zeros by construction since the program did not exist).

Figure 1 presents the event-study plots for village-level outcomes on the consumption and production sides. On the consumption side, we find little evidence of increasing uptake past our survey's one-year timeline. Program usage increases rapidly for about 2 to 4 months after opening, and then plateaus at around 80 buyers and 280 transactions per month per village. On the production side, we find evidence that the number and total weight of out-shipments increase

<sup>&</sup>lt;sup>17</sup>Given how small villages are compared to cities, and that a small fraction of all villages participate in the program, GE effects on urban centers are unlikely in our setting.

<sup>&</sup>lt;sup>18</sup>Online Appendix C uses these data to confirm the representativeness of our RCT village sample and the timing/seasonality of the survey data collection.

smoothly over time after program entry, and beyond the 12-month window that we cover in our survey data. The effect increases by roughly 50 percent when comparing the point estimate on the total weight of out-shipments 12 months post-entry to that more than 2 years post-entry. These results suggest that production-side adjustments take longer to fully materialize than our survey's 1-year horizon. Despite this positive trend, the average monthly estimated effects at the village level remain small even more than two years post implementation, at around 10 out-shipments with a combined weight of 30 kg.

Turning to the second question, our sampling of 38 households per village in the survey data collection may be insufficient to capture rare but very successful events on the production side. To investigate this issue, we use the universe of out-shipments depicted in Figure 1 and make the following assumptions to get an upper-bound estimate for these shipments' value to the local village economy: we assume i) that the entire value of these shipments is local value-added, and ii) that the average value per kg of these shipments is as high as that of Chinese exports to the world.<sup>19</sup> Even under these assumptions, we find that e-commerce out-shipments account for on average at most a 0.17 percent increase in local income per capita more than 2 years after the program's arrival. To conclude, this upper bound of the average longer-term effect –that we can estimate precisely using the firm's transaction data– would still be consistent with the statistical zero result that we find using the RCT survey data after one year.<sup>20</sup>

### 4 Evaluation

In the final part, we interpret the program's observed effects through the lens of a simple theoretical framework. The most robust effect that we find is on the substitution of local households' retail expenditures to the new e-commerce shopping option. To quantify the cost of living implications consistent with these estimates, we follow a revealed-preference approach in recent work by Atkin et al. (2018) and structure household preferences into three tiers: the upper tier is Cobb-Douglas over broad product groups  $g \in G$  (durables and non-durables) in total consumption, the middle tier is CES across retailers  $s \in S$  selling that product group (e.g. local stores, market stalls or the e-commerce option), and the final tier is across individual products within groups  $b \in B_g$ which can be left unspecified.<sup>21</sup> The consumer gains from the arrival of the e-commerce option as a percentage of initial household expenditure can then be derived as follows:

$$\frac{DE}{e(\mathbf{P}_{T}^{0*}, \mathbf{P}_{C}^{0}, \mathbf{P}_{E}^{0*}, \mathbf{P}_{X}^{0}, u_{h}^{0})} = \prod_{g \in G} \left( \left( \sum_{s \in S_{g}^{C}} \phi_{gsh}^{1} \right)^{\frac{1}{\sigma_{g}-1}} \right)^{\alpha_{gh}} - 1,$$
(3)

where  $\sigma_g$  is the elasticity of substitution across retail options to source consumption in product group g,  $\alpha_{gh}$  is the initial expenditure share on that product group for household group h and  $\sum_{s \in S_g^C} \phi_{gsh}^1$  is the share of retail expenditures that is not spent on the new e-commerce option postintervention (where  $s \in S_g^C$  indexes continuing local retailers and  $\phi_{gsh}^1$  is the endline expenditure

<sup>&</sup>lt;sup>19</sup>On average RMB66.5 per kg in 2015 and 2016 (WITS database).

<sup>&</sup>lt;sup>20</sup>Related to this, much of the existing literature on ICT in developing countries have estimated effects after relatively short periods: e.g. Jensen (2007) documents significant effects of Indian cell phone towers on market prices and other outcomes within weeks post-installation. More recently, Hjort & Poulsen (2018) document effects of fast-speed internet on local employment and incomes in Africa that arise within 3-12 months post-installation.

<sup>&</sup>lt;sup>21</sup>See Online Appendix D for more details.

share on retailer *s* in product group *g* of household group *h*).

To estimate this expression, we require information about the program's effect on  $\sum_{s \in S_g^c} \phi_{gsh}^1$ and the parameters  $\alpha_{gh}$  and  $\sigma_g$ . For the  $\alpha_{gh}$ , we use our baseline data on household expenditure shares across product groups. For ex-post expenditure shares on the new e-commerce option, we use the treatment effects among the 85 percent of villages without pre-existing parcel delivery connections reported in Table 2. These villages experienced the removal of both logistical and transactional barriers to e-commerce integration. We include mean program usage among control villages in these treatment effects to account for program spillovers.

We perform this welfare computation for two different groups of local households. First for the average sample household, for whom the average effect on the terminal share of total retail consumption is 1.6 percent, and second for households who report ever having used the terminal for consumption, for whom this effect is 14 percent. We also estimate price index effects separately for durable and non-durable consumption. And we report estimates both with and without re-weighting households according to sampling weights. Finally, we calibrate  $\sigma_g$  using estimates from Atkin et al. (2018) for households in Mexico with incomes comparable to those of rural Chinese households in our survey ( $\sigma_N = 3.87$  for non-durables and  $\sigma_D = 3.85$  for durables).

Table 3 reports the estimation results. The average reduction in retail cost of living among households who experienced the lifting of both logistical and transactional barriers is 0.81 percent. This effect increases to 5.5 percent among the roughly 14 percent of households who ever used the new e-commerce option. These effects are slightly lower at 0.71 and 4.8 percent respectively when weighting our sample households to represent the average population living in these villages. Underlying these effects are strong consumer gains in durable consumption: 2.9 percent for the average village household and 16.6 percent among users. For reference, retail consumption across all product groups accounts for on average 55 percent of total household expenditure among the rural households in the sample.<sup>22</sup>

Finally, to investigate the distribution of these gains, we use treatment effects from the joint heterogeneity specification in the bottom panel of Table 2. We estimate this specification with the dependent variable being household expenditure share on the new e-commerce option for either durable or non-durables. For each sample household in treatment villages without pre-existing parcel delivery, we then compute a fitted value of the treatment effect on  $\sum_{s \in S_s^c} \phi_{gsh}^{t1}$ , based on the primary earner's age, income per capita, residential distance to the planned terminal and distance to the nearest township center (remoteness), included jointly. Figure 2 shows these graphs. Ranking households along each of these dimensions, we find more than fourfold differences in the price index effect within our sample. For example, a household with a 25 year-old primary earner on average experiences a reduction in retail cost of living of about 1.5 percent, which drops below 1 percent past the age of 40 and close to zero past the age of 60.

Overall, our findings suggest that the welfare gains from e-commerce trading access are limited to certain groups of rural households and particular markets, rather than being broad-based. First, we show that the strong production-side effects that have been the focus of the literature on "e-commerce villages" are not representative of the countryside, even when focusing on a sample

<sup>&</sup>lt;sup>22</sup>We also evaluate robustness to alternative  $\sigma_g$ . Assuming  $\sigma_N = 2.87$  and  $\sigma_D = 2.85$  yields larger gains (a 1.25 percent reduction in retail cost of living on average and 8.5 percent among users). Assuming  $\sigma_N = 4.87$  and  $\sigma_D = 4.85$  yields slightly smaller effects (0.6 and 4 percent respectively).

of rural markets in the RCT that were chosen by the firm for successful e-commerce expansion. Second, we find strong heterogeneity in the consumer gains from e-commerce across villages and households within them. In this light, we hope this work inspires additional research to identify what types of complementary factors or interventions allow rural markets to reap the gains from trade through e-commerce for both producers and consumers.

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# 5 Figures and Tables

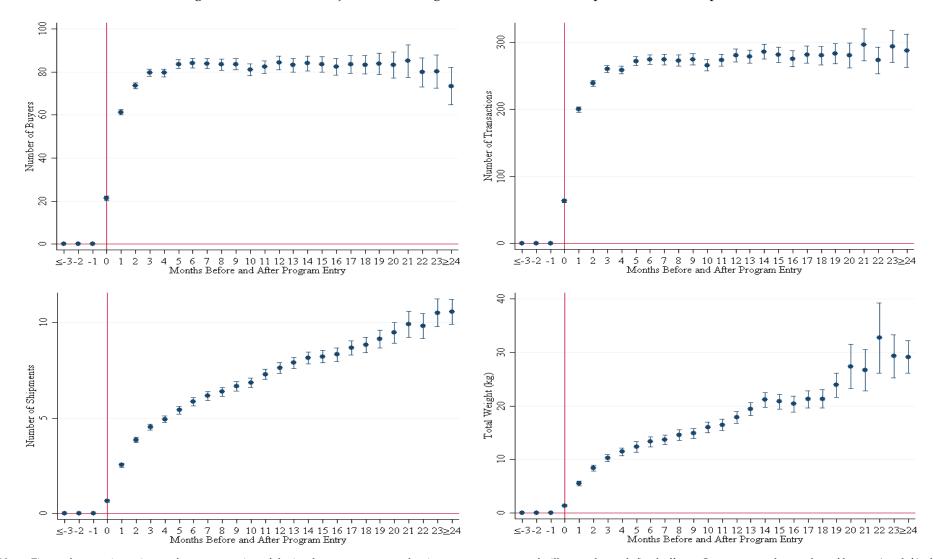


Figure 1: Timeline of Adjustment: Village E-Commerce Consumption and Out-Shipments

*Notes*: Figure shows point estimates from a regression of depicted outcomes on months since program entry and village and month fixed effects. Outcomes are the number of buyers (top left), the number of transactions (top right), the number of out-shipments (bottom left) and the total weight of out-shipments (bottom right) per village. The data are from the e-commerce firm's internal database and contain the universe of village purchase transactions from November 2015 to April 2017 and the universe of sales transations from January 2016 to April 2017 in the five provinces of Anhui, Guangxi, Guizhou, Henan, and Yunnan (roughly 11,900 villages in total). The last point estimate of each plot pools months 24 to 28. The figure shows 95 percent confidence intervals based on standard errors that are clustered at the level of villages. See Section 3.2 for discussion.

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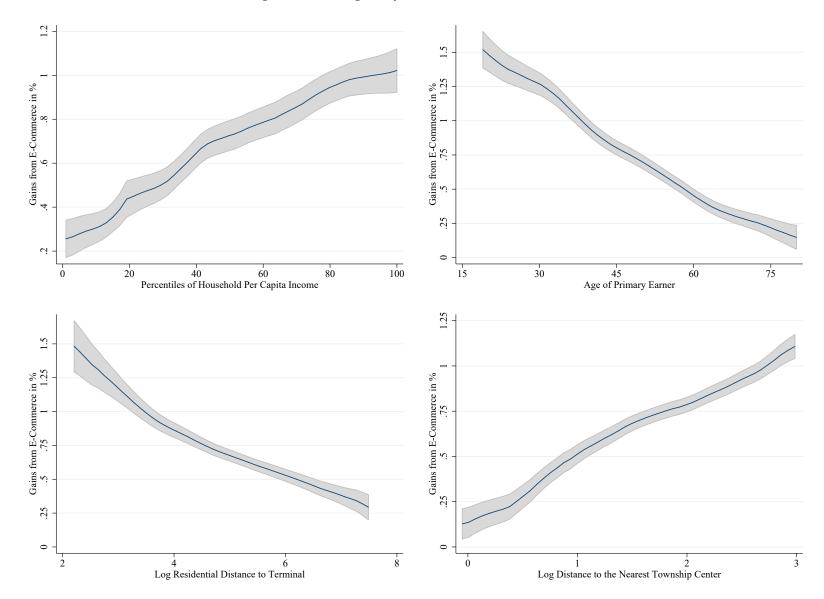


Figure 2: Heterogeneity of Gains from E-Commerce

*Notes*: Figure shows predicted average gains (users and non-users) in terms of percentage point reductions in household retail cost of living as a function of household per capita income (top left), age of primary earner (top right), residential distance to terminal (bottom left), and distance to the nearest township center (bottom right). Predictions are based on treatment effects from bottom panel of Table 2. The figure depicts 95 percent confidence intervals that are based on clustering standard errors at the village level. See Section 4 for discussion.

# Table 1: Average Effects

	Panel A:	Consumption				Panel B.	: Incomes			Panel	C: Local Reta	il Prices	
Dependent Variables		Intent to Treat	Treatment on Treated	Log Dist	Dependent Variables		Intent to Treat	Treatment on Treated	Log Dist	Dependent Variables		Intent to Treat	Treatment on Treated
Monthly Total Retail Expenditure Per Capita	Treat or Log Dist R-Squared F-Stat	-21.93 (31.96) 0.038	-40.92 (60.19) 43.92	11.15 (16.29) 42.45	Monthly Income Per Capita in RMB	Treat or Log Dist R-Squared F-Stat	-7.838 (70.78) 0.038	-14.48 (129.9) 45.33	3.974 (35.61) 42.83	Log Prices (All)	Treat R-Squared F-Stat	0.0189 (0.0142) 0.893	0.0352 (0.0263) 0.893 41.66
	Obs Treat or	3,434 0.0480***	3,434 0.0886***	3,434		Obs Treat or	3,437	3,437	3,437 23.33		Obs	6,877	6,877 -0.00983
Household Has Ever Bought Something through E-Comm	Log Dist R-Squared	(0.0169) 0.008	(0.0271)	(0.00721)	Annual Income Per Capita in RMB	Log Dist R-Squared	-43.93 (586.9) 0.046	(1,080)	(296.3)	Product Replacement Dummy (Not Counting Store	Treat R-Squared	-0.00318 (0.00947) 0.000	-0.00983 (0.0181) -0.002
Option (Yes=1)	F-Stat Obs	3,518	45.56 3,518	43.80 3,518		F-Stat Obs	3,388	44.77 3,388	42.23 3,388	Closures) (Yes=1)	F-Stat Obs	8,956	39.82 8,956
Household Has Bought Something in Past	Treat or Log Dist R-Squared	0.0263*** (0.00981) 0.009	0.0490*** (0.0171)	-0.0134*** (0.00458)	Monthly Agricultural	Treat or Log Dist R-Squared	-70.23 (140.3) 0.033	-130.3 (257.7)	35.61 (70.34)	Store Closure (at Product Level)	Treat R-Squared	0.00124 (0.0294) 0.000	0.00236 (0.0556) 0.000
Month (Yes=1)	F-Stat Obs	3,482	43.93 3,482	42.23 3,482	Income Per Capita	F-Stat Obs	3,448	44.23 3,448	42.33 3,448	(Yes=1)	F-Stat Obs	Intent to Treat 0.0189 (0.0142) 0.893 6,877 -0.00516 (0.00947) 0.000 8,956 0.00124 (0.0294)	39.82 8,956
Share of E-Comm Option in Total Monthly Retail	Treat or Log Dist R-Squared	0.00666*** (0.00239) 0.006	0.0124*** (0.00434)	-0.00338*** (0.00117)	Monthly Non- Agricultural Income	Treat or Log Dist R-Squared	-46.65 (137.3) 0.157	-86.06 (249.6)	23.55 (68.28)	Number of New Products Per Store	Treat R-Squared	(1.073)	4.020* (2.278) 0.212
Expenditure	F-Stat Obs	3,434	44.03 3,434	42.34 3,434	Per Capita	F-Stat Obs	3,441	45.74 3,441	43.51 3,441		F-Stat Obs	312	19.69 312
Share of E-Comm Option in Monthly	Treat or Log Dist R-Squared	-0.00715 (0.00778) 0.003	-0.0154 (0.0191)	0.00433 (0.00545)	Weekly Hours Worked by Primary	Treat or Log Dist R-Squared	1.008 (3.383) 0.000	1.879 (6.285)	-0.516 (1.723)	Store Owner Sources Products Online	Treat R-Squared	(0.0258)	-0.00261 (0.0461) -0.001
Business Inputs	F-Stat Obs	1,207	16.46 1,207	14.96 1,207	Earner	F-Stat Obs	3,310	43.80 3,310	41.21 3,310	(Yes=1)	F-Stat Obs		23.76 341
Share of E-Comm Option in Monthly Non-	Treat or Log Dist	0.00536*** (0.00195)	0.00999*** (0.00355)	-0.00272*** (0.000956)	Member of Household Has Ever	Treat or Log Dist	-0.00700 (0.00562)	-0.0129 (0.0104)	0.00353 (0.00282)	Log Prices of	Treat	(0.129)	0.00337 (0.186)
Durables	F-Stat Obs	0.003 3,433	44.11 3,433	42.33 3,433	Sold through E-Comm (Yes=1)	R-Squared F-Stat Obs	0.347 3,504	45.30 3,504	42.71 3,504	Business Inputs	R-Squared F-Stat Obs		0.811 24.86 237
Share of E-Comm Option in Monthly	Treat or Log Dist R-Squared	0.0398** (0.0159) 0.011	0.0669** (0.0261)	-0.0188** (0.00736)	Share of E-Comm Sales in Household Monthly	Treat or Log Dist R-Squared	-0.00120 (0.00176) 0.032	-0.00224 (0.00330)	0.000614 (0.000901)	Log Prices of Non- Durables	Treat R-Squared	0.0211 (0.0146)	0.0398 (0.0276) 0.860
Durables	F-Stat Obs	768	52.64 768	41.27 768	Income	F-Stat Obs	2,830	41.62 38.41 F-Stat 4	40.36 6,455				
	Member of Household Started a Business Over Last 6Treat or 0.00802-0.00802 -0.0149-0.00407 0.00407 (0.0120)Log Prices of Durables	Treat R-Squared	(0.0711)	-0.0522 (0.115) 0.952									
					Months (Yes=1)	F-Stat Obs	3,468	44.37 3,468	42.34 3,468		F-Stat Obs	185	9.753 185

*Notes*: Table reports point estimates from specification (1). The first column reports ITT and the second column TOT. The third column replaces the binary TOT with log residential distances to the nearest e-commerce terminal (using village-level ITT as instrument as for second column). See Section 3.1 for discussion. Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

Type of Heterogeneity		Intent to Treat	Treatment on the Treated	Log Dist (IV)	Intent to Treat	Treatment on the Treated	Log Distance (IV)	Intent to Treat	Treatment on the Treated
	Dependent Variables:		Ever Bought Son Inmerce Option (Y		Monthly I	ncome Per Capi	ta (RMB)	Log Local F	Letail Prices
	Treat or Log Dist	0.0480***	0.0886***	-0.0253***	-7.838	-14.48	4.190	0.0189	0.0352
	-	(0.0169)	(0.0271)	(0.00801)	(70.78)	(129.9)	(37.55)	(0.0142)	(0.0263)
Average Effect	· ·	0.008			0.038			0.893	0.893
	First Stage F-Stat	2 519	45.56	39.22	2 427	45.33		6 977	41.66
	Number of Obs	3,518 0.0573***	3,518 0.105***	3,518	3,437 -14.99	3,437			<u>6,877</u> 0.0215
Village Was	Treat or Log Dist	(0.0190)	(0.0288)	(0.00922)	(77.55)	(140.1)			(0.0213)
Previously	Treat or Log Dist *	-0.0603**	-0.110**	0.0335***	50.29	97.16	· /	· · · · ·	0.0739
Connected to	Delivery	(0.0251)	(0.0438)	(0.0113)	(171.2)	(339.1)	(75.42)	(0.0377)	(0.0572)
Parcel Delivery	R-Squared	0.016			0.040			0.894	
(Yes=1)	First Stage F-Stat		2.683	14.88		2.694	14.42		17.26
	Number of Obs	3,518	3,518	3,518	3,437	3,437			6,877
	Treat or Log Dist	-0.0156	-0.00882	-0.00268	-23.53	-43.67			-0.0322
Village	Treat or Log Dist *	(0.0288) 0.0388**	(0.0429) 0.0612***	(0.0126) -0.0138**	(181.7) 0.389	(289.2) 0.371	· /		(0.0632) 0.0358
Distance to	Log Dist Planned	(0.0162)	(0.0227)	(0.00570)	(97.50)	(152.0)			(0.0336)
Fownship	R-Squared	0.014	(0.0227)	(0.00570)	0.040	(152.0)	(10.55)		(0.0550)
Center	First Stage F-Stat		15.63	11.79		15.66	10.98		16.96
	Number of Obs	3,518	3,518	3,518	3,437	3,437	3,437	6,877	6,877
	Treat or Log Dist	0.140***	0.223***	-0.0669***	-136.4	-237.8	70.34		
	-	(0.0506)	(0.0778)	(0.0230)	(172.5)	(286.5)			
Primary	Treat or Log Dist *	-0.00172**	-0.00251*	0.000778**	2.561	4.551			
Earner's Age	Age R-Squared	(0.000774) 0.023	(0.00129)	(0.000370)	(2.734) 0.049	(4.825)	(1.404)		
	First Stage F-Stat	0.023	16.07	15.63	0.049	16.34	(IV)         Intent to Treat           (IV)         Intent to Treat           ta (RMB)         Log Local Re           4.190         0.0189           (37.55)         (0.0142)           0.893         37.69           3.437         6,877           8.513         0.0114           (43.82)         (0.0144)           -22.44         0.0417           (75.42)         (0.0377)           0.894         14.42           3.437         6,877           14.71         -0.0219           (84.33)         (0.0375)           -1.272         0.0216           (40.55)         (0.0198)           0.893         10.98           3.437         6,877		
	Number of Obs	3,304	3,304	3,304	3,292	3,292			
		0.0407*	0.0977**	-0.0266**	52.80	119.7			
	Treat or Log Dist	(0.0206)	(0.0412)	(0.0115)	(83.52)	(195.0)			
Primary	Treat or Log Dist *	0.00161	-0.000469	-5.85e-05	-8.666	-17.79	5.057		
Earner's	Years of Education	(0.00267)	(0.00506)	(0.00141)	(12.14)	(24.03)	(6.774)		
Educaction	R-Squared	0.014	0.479	10.00	0.063	0.440	10 50		
	First Stage F-Stat	2 200	8.462	10.62	2 284	8.662			
	Number of Obs	3,296	3,296	3,296	3,284 35.86	3,284 59.51			
	Treat or Log Dist	(0.0213)	(0.0209	(0.00998)	(96.83)	(165.5)			
Household	Treat or Log Dist *	0.00712**	0.0121**	-0.00370**	-9.204	-15.79	· /		
Income Per	Log Income PC	(0.00326)	(0.00541)	(0.00162)	(21.22)	(36.31)			
Capita	R-Squared	0.011		. ,	0.355	. ,			
	First Stage F-Stat		22.78	17.96		22.57			
	Number of Obs	3,416	3,416	3,416	3,437	3,437			
	Treat or Log Dist	0.144**	0.231**	-0.0636**	185.9	400.1			
Household	e	(0.0591)	(0.109)	(0.0315)	(350.6)	(697.5)			
Distance to	Treat or Log Dist * Log Dist Planned	-0.0181* (0.00981)	-0.0274 (0.0193)	0.00739 (0.00587)	-36.54 (61.53)	-79.67 (128.5)			
Planned	R-Squared	0.012	(0.0193)	(0.00387)	0.039	(128.5)	(34.90)		
Terminal	First Stage F-Stat	01012	9.905	11.64	01005	9.325	14.15		
	Number of Obs	3,518	3,518	3,518	3,437	3,437			
							57.26	-0.0398	-0.0435
		0.154*	0.289**	-0.0838*	108.5	213.4			
	Treat or Log Dist	(0.0805)	(0.140)	(0.0438)	(333.8)	(619.5)	(184.7)	(0.0362)	(0.0531)
	Treat or Log Dist Treat or Log Dist *	(0.0805) -0.0400	(0.140) -0.106	(0.0438) 0.0342**	(333.8) 98.21	(619.5) 229.2	(184.7) -53.30	(0.0362) 0.0413	0.0517
	Treat or Log Dist Treat or Log Dist * Delivery	(0.0805) -0.0400 (0.0285)	(0.140) -0.106 (0.0687)	(0.0438) 0.0342** (0.0149)	(333.8) 98.21 (137.1)	(619.5) 229.2 (336.0)	(184.7) -53.30 (69.69)	(0.0362) 0.0413 (0.0361)	0.0517 (0.0622)
	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist *	(0.0805) -0.0400 (0.0285) 0.0458***	(0.140) -0.106 (0.0687) 0.0813***	(0.0438) 0.0342** (0.0149) -0.0178***	(333.8) 98.21 (137.1) -37.85	(619.5) 229.2 (336.0) -81.46	(184.7) -53.30 (69.69) 18.11	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174)	(0.140) -0.106 (0.0687) 0.0813*** (0.0298)	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688)	(333.8) 98.21 (137.1) -37.85 (62.90)	(619.5) 229.2 (336.0) -81.46 (134.2)	(184.7) -53.30 (69.69) 18.11 (31.65)	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622)
	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist *	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181**	(0.140) -0.106 (0.0687) 0.0813*** (0.0298) -0.00314**	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688) 0.000964**	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742	(184.7) -53.30 (69.69) 18.11 (31.65) -0.511	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174)	(0.140) -0.106 (0.0687) 0.0813*** (0.0298)	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688)	(333.8) 98.21 (137.1) -37.85 (62.90)	(619.5) 229.2 (336.0) -81.46 (134.2)	(184.7) -53.30 (69.69) 18.11 (31.65) -0.511 (1.378)	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist * Age	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181** (0.000775)	(0.140) -0.106 (0.0687) 0.0813*** (0.0298) -0.00314** (0.00129)	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688) 0.000964** (0.000390)	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929 (2.567)	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742 (4.664)	(184.7) -53.30 (69.69) 18.11 (31.65) -0.511 (1.378) 1.218	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist * Age Treat or Log Dist * Years of Education Treat or Log Dist *	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181** (0.000775) 0.000370	(0.140) -0.106 (0.0687) 0.0813*** (0.0298) -0.00314** (0.00129) -0.00380	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688) 0.000964** (0.000390) 0.000671	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929 (2.567) -2.778	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742 (4.664) -1.854	(184.7) -53.30 (69.69) 18.11 (31.65) -0.511 (1.378) 1.218 (6.086)	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist * Age Treat or Log Dist * Years of Education Treat or Log Dist * Log Income PC	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181** (0.000775) 0.000370 (0.00268) 0.00908*** (0.00339)	(0.140) -0.106 (0.0687) 0.0813*** (0.0298) -0.00314** (0.00129) -0.00380 (0.00499) 0.0162*** (0.00555)	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688) 0.000964** (0.000390) 0.000671 (0.00144) -0.00544*** (0.00174)	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929 (2.567) -2.778 (10.22) -12.43 (22.39)	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742 (4.664) -1.854 (21.43) -21.38 (38.60)	(184.7) -53.30 (69.69) 18.11 (31.65) -0.511 (1.378) 1.218 (6.086) 6.717 (11.50)	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist * Age Treat or Log Dist * Years of Education Treat or Log Dist * Log Income PC Treat or Log Dist *	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181** (0.000775) 0.000370 (0.00268) 0.00908*** (0.00339) -0.0249**	$\begin{array}{c} (0.140) \\ -0.106 \\ (0.0687) \\ 0.0813^{***} \\ (0.0298) \\ -0.00314^{**} \\ (0.00129) \\ -0.00380 \\ (0.00499) \\ 0.0162^{***} \\ (0.00555) \\ -0.0417^{*} \end{array}$	$\begin{array}{c} (0.0438) \\ 0.0342^{**} \\ (0.0149) \\ -0.0178^{***} \\ (0.00688) \\ 0.000964^{**} \\ (0.000390) \\ 0.000671 \\ (0.00144) \\ -0.00544^{***} \\ (0.00174) \\ 0.0109 \end{array}$	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929 (2.567) -2.778 (10.22) -12.43 (22.39) -8.134	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742 (4.664) -1.854 (21.43) -21.38 (38.60) -20.40	$(184.7) \\ -53.30 \\ (69.69) \\ 18.11 \\ (31.65) \\ -0.511 \\ (1.378) \\ 1.218 \\ (6.086) \\ 6.717 \\ (11.50) \\ 5.556 \\ (18.10) \\ -0.512 $	(0.0362) 0.0413 (0.0361) 0.0284	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist * Age Treat or Log Dist * Years of Education Treat or Log Dist * Log Income PC Treat or Log Dist * Log Dist Planned	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181** (0.000775) 0.000370 (0.00268) 0.00908*** (0.00339) -0.0249** (0.0107)	(0.140) -0.106 (0.0687) 0.0813*** (0.0298) -0.00314** (0.00129) -0.00380 (0.00499) 0.0162*** (0.00555)	(0.0438) 0.0342** (0.0149) -0.0178*** (0.00688) 0.000964** (0.000390) 0.000671 (0.00144) -0.00544*** (0.00174)	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929 (2.567) -2.778 (10.22) -12.43 (22.39) -8.134 (45.46)	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742 (4.664) -1.854 (21.43) -21.38 (38.60)	$(184.7) \\ -53.30 \\ (69.69) \\ 18.11 \\ (31.65) \\ -0.511 \\ (1.378) \\ 1.218 \\ (6.086) \\ 6.717 \\ (11.50) \\ 5.556 \\ (18.10) \\ -0.512 $	(0.0362) 0.0413 (0.0361) 0.0284 (0.0188)	0.0517 (0.0622) 0.0380
Combined	Treat or Log Dist Treat or Log Dist * Delivery Treat or Log Dist * Log Dist Township Treat or Log Dist * Age Treat or Log Dist * Years of Education Treat or Log Dist * Log Income PC Treat or Log Dist *	(0.0805) -0.0400 (0.0285) 0.0458*** (0.0174) -0.00181** (0.000775) 0.000370 (0.00268) 0.00908*** (0.00339) -0.0249**	$\begin{array}{c} (0.140) \\ -0.106 \\ (0.0687) \\ 0.0813^{***} \\ (0.0298) \\ -0.00314^{**} \\ (0.00129) \\ -0.00380 \\ (0.00499) \\ 0.0162^{***} \\ (0.00555) \\ -0.0417^{*} \end{array}$	$\begin{array}{c} (0.0438) \\ 0.0342^{**} \\ (0.0149) \\ -0.0178^{***} \\ (0.00688) \\ 0.000964^{**} \\ (0.000390) \\ 0.000671 \\ (0.00144) \\ -0.00544^{***} \\ (0.00174) \\ 0.0109 \end{array}$	(333.8) 98.21 (137.1) -37.85 (62.90) 0.929 (2.567) -2.778 (10.22) -12.43 (22.39) -8.134	(619.5) 229.2 (336.0) -81.46 (134.2) 1.742 (4.664) -1.854 (21.43) -21.38 (38.60) -20.40	$(184.7) \\ -53.30 \\ (69.69) \\ 18.11 \\ (31.65) \\ -0.511 \\ (1.378) \\ 1.218 \\ (6.086) \\ 6.717 \\ (11.50) \\ 5.556 \\ (18.10) \\ -0.512 $	(0.0362) 0.0413 (0.0361) 0.0284 (0.0188)	0.0517 (0.0622) 0.0380

Table 2: Heterogeneity Across Households and Villages

*Notes*: Table reports point estimates for outcomes related to household consumption (left panel), household incomes (middle panel) and local retail prices (right panel). The first column reports ITT and the second column TOT. The third column replaces the binary TOT with log residential distances to the nearest e-commerce terminal (using village-level ITT as instrument as for second column). See Section 3.1 for discussion. Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

	Un-We	eighted (Effects in S	Sample)	Weighted	Weighted (Effects in Village Population)				
	Durables	Non-Durables	Total Retail	Durables	Non-Durables	Total Retail			
	Consumption	Consumption	Consumption	Consumption	Consumption	Consumptior			
Reduction in Retail Cost of	3.298%	0.478%	0.812%	2.908%	0.419%	0.714%			
Living for All Households	(0.027)	(0.004)	(0.005)	(0.031)	(0.003)	(0.005)			
Reduction in Retail Cost of	19.331%	3.722%	5.464%	16.599%	3.267%	4.764%			
Living Among Users	(0.215)	(0.029)	(0.035)	(0.215)	(0.024)	(0.032)			

*Notes*: Table reports average household gains in terms of percentage point reductions in retail cost of living for different consumption categories and groups of households. Estimates are based on equation (3) using treatment effects on household substitution into e-commerce. The left panel reports unweighted results, and the right panel adjusts the weight of each household using sampling weights. Standard errors are bootstrapped across 1000 iterations, taking into account that the treatment effects are point estimates. See Section 4 for discussion.

# **Appendix - For Online Publication**

This appendix provides additional discussion and results. Appenix A presents additional figures and tables. Appendix B presents the analysis of the role of GE spillover effects. Appendix C discusses additional estimation results using the firm's admin database. Appendix D presents the theoretical framework of the welfare analysis. Appendix E presents additional details on the program, experimental design, field staff training, quality management and data.

# **Appendix A: Additional Figures and Tables**

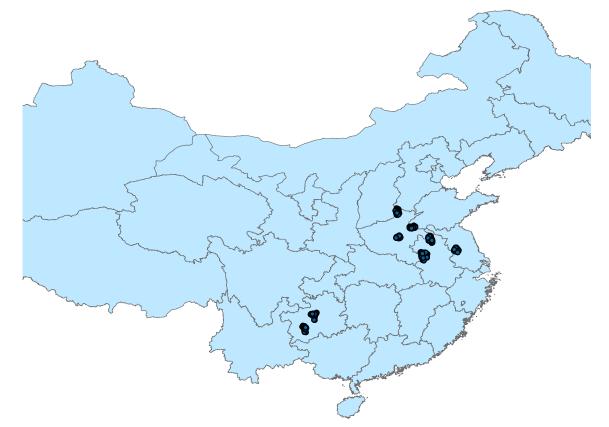


Figure A.1: Provinces and Counties Where RCT Was Implemented

*Notes*: Map shows the location of our eight RCT counties in the three provinces of Anhui, Guizhou and Henan. The dots indicate participating villages and the boundaries indicate Mainland Chinese provinces. Section **2** and Appendix E for discussion.

		Full Sample at Baseline	Treatment Villages at Baseline	Control Villages at Baseline	P-Value (Treat-Control=0)	Control Villages at Endline
	Median	44.000	44.000	43.000		46.000
1 ~~	Mean	38.950	39.329	38.407	0.208	39.943
Age	Standard Deviation	23.580	23.658	23.460		23.759
	Number of Obs	8491	5001	3490		4194
	Median	1.000	1.000	1.000		1.000
Gender (Female=1)	Mean	0.534	0.526	0.546	0.025	0.537
Gender (Fennale-1)	Standard Deviation	0.499	0.499	0.498		0.499
	Number of Obs	8484	5001	3483		4188
	Median	1.000	1.000	1.000		1.000
Employed (for age>15)	Mean	0.767	0.766	0.769	0.882	0.762
(Yes=1)	Standard Deviation	0.423	0.424	0.422		0.426
	Number of Obs	6070	3590	2480		3015
	Median	1.000	1.000	1.000		1.000
Peasant (for age>15)	Mean	0.527	0.527	0.526	0.971	0.513
(Yes=1)	Standard Deviation	0.499	0.499	0.499		0.500
	Number of Obs	6369	3760	2609		3144
No Schooling (for	Median	0.000	0.000	0.000		0.000
•	Mean	0.270	0.273	0.266	0.745	0.319
age>15) (No School=1)	Standard Deviation	0.444	0.446	0.442		0.466
School-1)	Number of Obs	6368	3758	2610		3132
Completed Junior High	Median	0.000	0.000	0.000		0.000
School (for age>15)	Mean	0.437	0.429	0.449	0.419	0.422
	Standard Deviation	0.496	0.495	0.498		0.494
(Yes=1)	Number of Obs	6368	3758	2610		3132
Completed Senier	Median	0.000	0.000	0.000		0.000
Completed Senior	Mean	0.104	0.104	0.104	0.969	0.097
High School (for age>18) (Yes=1)	Standard Deviation	0.305	0.305	0.305		0.296
agc - 10) (1 cs - 1)	Number of Obs	6286	3719	2567		3096

Table A.1: Descriptive Statistics: Individual Level

		Full Sample at Baseline	Treatment Villages at Baseline	Control Villages at Baseline	P-Value (Treat-Control=0)	Control Villages at Endline
	Median	50.000	50.000	50.000		52.000
A	Mean	49.824	49.953	49.631	0.634	51.395
Age of Primary Earner	Standard Deviation	12.673	12.710	12.621		13.547
	Number of Obs	2548	1530	1018		1348
	Median	0.000	0.000	0.000		0.000
Gender of Primary Earner	Mean	0.288	0.295	0.276	0.457	0.295
(Female=1)	Standard Deviation	0.453	0.456	0.447		0.456
	Number of Obs	2547	1530	1017		1348
	Median	1.000	1.000	1.000		1.000
Primary Earner Went to	Mean	0.815	0.814	0.817	0.874	0.750
School (Yes=1)	Standard Deviation	0.388	0.389	0.386		0.433
	Number of Obs	2550	1531	1019		1342
	Median	1.000	1.000	1.000		1.000
Primary Earner Is Peasant	Mean	0.590	0.600	0.577	0.620	0.587
(Yes=1)	Standard Deviation	0.492	0.490	0.494		0.493
()	Number of Obs	2549	1531	1018		1348
	Median	0.000	0.000	0.000		0.000
Primary Earner Self-Employed		0.073	0.087	0.053	0.036	0.072
(Yes=1)	Standard Deviation	0.261	0.282	0.224	0.050	0.259
(1es-1)	Number of Obs	2549	1531	1018		1348
	Median	3.000	3.000	3.000		3.000
	Mean	3.114	3.053	3.205	0.075	2.987
Household Size	Standard Deviation	1.422	1.420	1.421	0.075	1.397
	Number of Obs	2740	1647	1093		1405
	Median	350.000	339.000	375.000		466.667
Household Monthly Income	Mean	876.412	841.198	929.473	0.365	1028.960
Per Capita in RMB	Standard Deviation	1717.456	1687.169	929.475 1761.560	0.303	2005.311
Гег Сарна III КМВ	Number of Obs			1093		1405
	Median	2740 381.000	<u>1647</u> 372.833	400.500		364.000
Household Monthly Retail					0 125	
Expenditure Per Capita in	Mean Standard Deviation	732.017	663.034	835.966	0.135	686.616
RMB		2304.540	1139.788	3368.220		1512.058
	Number of Obs	2735	1644	1091		1405
Household Monthly	Median	0.000	0.000	0.000	0.001	0.000
Expenditure on Business	Mean	123.417	123.007	124.033	0.981	128.464
Inputs Per Capita in RMB	Standard Deviation	1033.757	1076.656	966.070		1069.516
1 1	Number of Obs	2736	1644	1092		1405
Any Member of the	Median	0.000	0.000	0.000	a <b>a</b> (a	0.000
Household Has Ever Used the	Mean	0.368	0.354	0.390	0.249	0.427
Internet (Yes=1)	Standard Deviation	0.482	0.478	0.488		0.495
× - /	Number of Obs	2739	1646	1093		1402
	Median	1.000	1.000	1.000		1.000
Household Owns a	Mean	0.526	0.509	0.552	0.153	0.551
Smartphone (Yes=1)	Standard Deviation	0.499	0.500	0.498		0.498
	Number of Obs	2731	1642	1089		1400

Table A.2: Descriptive Statistics: Household Level

		Full Sample at Baseline	Treatment Villages at Baseline	Control Villages at Baseline	P-Value (Treat-Control=0)	Control Villages at Endline
CI CII I IIM (II	Median	0.000	0.000	0.000		0.000
Share of Household Monthly	Mean	0.007	0.006	0.007	0.693	0.008
Expenditure on E-Commerce Deliveries	Standard Deviation	0.050	0.046	0.057		0.049
Denveries	Number of Obs	2720	1637	1083		1397
	Median	0.000	0.000	0.000		0.000
Share of E-Commerce Sales in	Mean	0.003	0.001	0.006	0.103	0.003
Household Monthly Income	Standard Deviation	0.052	0.030	0.074		0.051
	Number of Obs	2055	1244	811		1161
	Median	231.556	232.891	231.454		203.629
Distance in Meters to Planned	Mean	290.346	293.364	285.797	0.789	286.631
Terminal Location	Standard Deviation	243.450	247.778	236.820		267.061
	Number of Obs	2740	1647	1093		1405
	Median	0.553	0.489	0.623		0.598
Share of Retail Expenditure	Mean	0.500	0.470	0.545	0.193	0.531
Outside of Village	Standard Deviation	0.395	0.402	0.379		0.385
	Number of Obs	2720	1637	1083		1397
	Median	1.000	1.000	1.000		1.000
Share of Business Input	Mean	0.613	0.610	0.618	0.916	0.633
Expenditure Outside of Village	Standard Deviation	0.465	0.470	0.457		0.463
	Number of Obs	926	558	368		544
	Median	20.000	20.000	20.000		20.000
Travel Time One-Way to Main	Mean	29.892	29.941	29.826	0.962	28.862
Shopping Destination Outside	Standard Deviation	27.825	27.380	28.429		26.187
Village (minutes)	Number of Obs	2234	1284	950		1188
	Median	2.000	2.000	1.500		1.000
Travel Cost One-Way to Main	Mean	3.739	3.847	3.591	0.715	4.236
Shopping Destination Outside	Standard Deviation	10.092	11.774	7.196		16.780
Village (RMB)	Number of Obs	2216	1278	938		1185
	Median	0.000	0.000	0.000		0.000
Household Owns a PC or Laptop	Mean	0.283	0.276	0.295	0.631	0.284
(Yes=1)	Standard Deviation	0.451	0.447	0.456		0.451
	Number of Obs	2731	1642	1089		1400
	Median	0.000	0.000	0.000		0.000
	Mean	0.108	0.107	0.110	0.851	0.131
Household Owns a Car (Yes=1)	Standard Deviation	0.311	0.309	0.313		0.337
	Number of Obs	2731	1642	1089		1400
	Median	0.000	0.000	1.000		0.000
Household Owns a Motorcycle	Mean	0.486	0.456	0.532	0.031	0.467
(Yes=1)	Standard Deviation	0.500	0.498	0.499		0.499
	Number of Obs	2731	1642	1089		1400
	Median	1.000	1.000	1.000		1.000
Usershald Osersa TV (V 1)	Mean	0.977	0.977	0.977	0.953	0.977
Household Owns a TV (Yes=1)	Standard Deviation	0.149	0.148	0.150		0.150
	Number of Obs	2731	1642	1089		1400

# Table A.3: Descriptive Statistics: Household Level – Continued

		Full Sample at Baseline	Treatment Villages at Baseline	Control Villages at Baseline	P-Value (Treat-Control=0)	Control Villages at Endline
	Median	3.00	3.00	2.00		2.00
Number of Stores at Village	Mean	4.15	4.38	3.79	0.33	3.61
Level	Standard Deviation	2.94	2.91	2.98		2.99
	Number of Obs	99	60	39		38
	Median	50.00	50.00	40.00		50.00
Establishment Space in	Mean	99.07	74.42	146.76	0.35	121.33
Square Meters	Standard Deviation	320.38	89.60	532.73		375.35
	Number of Obs Median	361 0.00	238 0.00	123 0.00		126
Number of Establishment's	Mean	1.43	1.56	1.17	0.57	0.63
New Products Added Over	Standard Deviation	7.44	8.88	3.42	0.57	2.26
Last Month	Number of Obs	330	215	115		126
	Median	7.00	7.00	6.00		6.00
Prices of All Retail	Mean	71.03	76.74	61.43	0.47	71.23
Consumption (9 Product	Standard Deviation	411.24	433.67	370.33	0117	390.31
Groups) in RMB	Number of Obs	9382	5884	3498		3259
	Median	1.00	1.00	1.00		1.00
Price Was Not Displayed on	Mean	0.67	0.66	0.67	0.97	0.73
Label (Needed to Ask=1)	Standard Deviation	0.47	0.47	0.47		0.44
	Number of Obs	8977	5597	3380		3370
	Median	10.00	10.00	8.80		9.00
Prices of Business or	Mean	45.63	42.88	49.78	0.76	43.84
Production Input in RMB	Standard Deviation	195.09	206.23	177.46		97.92
	Number of Obs	444	267	177		111
	Median	4.38	4.60	4.00		4.00
(1) Prices of Food and	Mean	11.58	11.81	11.21	0.73	10.05
Beverages in RMB	Standard Deviation	24.35	23.31	25.99		17.75
	Number of Obs	4853	3021	1832		1834
	Median	12.00	13.00	12.00		13.00
(2) Prices of Tobacco and	Mean	28.81	30.35	26.36	0.46	29.32
Alcohol in RMB	Standard Deviation	53.97	59.45	43.77		55.16
	Number of Obs	1331	818	513		531
(3) Prices of Medicine and	Median Mean	10.00 26.13	10.00 24.40	9.98 29.31	0.66	8.40 18.50
Health Products in RMB	Standard Deviation	43.35	24.40 38.46	51.11	0.00	33.77
Health Floducts III KMB	Number of Obs	43.33 399	258	141		90
	Median	15.00	12.00	20.00		22.00
(4) Prices of Clothing and	Mean	46.31	45.69	47.79	0.90	57.00
Accessories in RMB	Standard Deviation	74.71	71.49	82.13	0.90	85.66
	Number of Obs	401	282	119		65
	Median	10.00	10.00	9.00		9.00
(5) Prices of Other Everyday	Mean	14.68	14.53	14.93	0.93	13.10
Products in RMB	Standard Deviation	31.03	32.69	28.06		18.17
	Number of Obs	1462	916	546		626
	Median	5.00	5.00	5.00		5.83
(6) Prices of Fuel and Gas in	Mean	11.65	15.36	8.08	0.26	5.82
RMB	Standard Deviation	21.46	28.88	9.59		0.23
	Number of Obs	53	26	27		4
	Median	110.00	85.00	187.00		398.00
(7) Prices of Furniture and	Mean	1009.49	1001.66	1026.34	0.95	1167.30
Appliances in RMB	Standard Deviation	1504.81	1583.03	1333.52		1350.70
	Number of Obs	183	125	58		43
	Median	449.00	609.50	17.50		1799.00
(8) Prices of Electronics in	Mean	917.05	976.41	782.14	0.59	1782.71
RMB	Standard Deviation	1224.37	1242.82	1184.20		871.58
	Number of Obs	144	100	44		45
(0) P ( ) =	Median	1440.00	1980.00	30.00		2800.00
(9) Prices of Transport	Mean	1700.66	1794.74	1534.21	0.71	2578.24
Equipment in RMB	Standard Deviation	1822.07	1770.33	1922.34		1697.82
	Number of Obs	108	69	39		21

Table A.4: Descriptive Statistics: Local Retail Prices

	Number of Purchase Transactions	Number of Buyers	Number of Out- Shipments	Number of Terminals	Number of Counties	Number of Provinces	Number of Days	Number of Months	Sum of Payments (RMB)	Sum of Out- Shipments (Weight in kg)
Full Sample	27,270,532	3,785,019	500,743	11,941	175	5	547	18	4,480,424,896	1,169,673
3 Provinces	20,647,373	2,832,872	442,319	8,561	116	3	547	18	3,409,227,245	1,019,373
8 Counties	1,835,897	216,529	44,148	706	8	3	503	17	330,930,097	95,908
RCT Villages	130,769	15,099	3,158	40	8	3	482	16	17,618,900	7,817

Table A.5: Descriptive Statistics: Firm's Transaction Data

*Notes:* The table provides information from the purchase and the sales transaction databases. The purchase database covers all village transactions in 5 provinces over the period November 2015 until April 2017. The sales transaction database covers all out-shipments from the same locations over the period January 2016 to April 2017. See Section 2 for discussion.

# Table A.6: Average Effects: Consumption

Dependent Variables		Intent to Treat	Treatment on Treated	Log Distance (IV using Treat)	Dependent Variables		Intent to Treat	Treatment on Treated	Log Distance (IV using Treat)
Monthly Total Retail	Treat or Log Dist R-Squared	-21.93 (31.96) 0.038	-40.92 (60.19)	11.15 (16.29)	Share of E-Comm Option in Monthly Tobacco and	Treat or Log Dist R-Squared	0.000608 (0.000515) 0.001	0.00123 (0.00109)	-0.000352 (0.000306)
Expenditure Per Capita	First Stage F-Stat Number of Obs	3,434	43.92 3,434	42.45 3,434	Alcohol (2)	First Stage F-Stat Number of Obs	1,653	33.02	27.08 1,653
Household Has Ever Bought	Treat or Log Dist	0.0480*** (0.0169)	0.0886*** (0.0271)	-0.0241*** (0.00721)	Share of E-Comm Option	Treat or Log Dist 0.000693 0.00126 (0.000689) (0.00124)		-0.000344 (0.000339)	
Something through E-Comm Option (Yes=1)	R-Squared First Stage F-Stat Number of Obs	0.008	45.56 3,518	43.80 3,518	in Monthly Medicine and Health Products (3)	R-Squared First Stage F-Stat Number of Obs	0.000	51.06 2.416	46.74 2.416
Household Has Bought	Treat or Log Dist	0.0263*** (0.00981)	0.0490*** (0.0171)	-0.0134*** (0.00458)	Share of E-Comm Option	Treat or Log Dist	0.0465*** (0.0140)	0.0734*** (0.0216)	-0.0205*** (0.00603)
Something in Past Month (Yes=1)	R-Squared First Stage F-Stat Number of Obs	0.009 3,482	43.93 3,482	42.23 3,482	in Monthly Clothing and Accessories (4)	R-Squared First Stage F-Stat Number of Obs	0.019	70.69 1,269	56.57 1,269
Share of E-Comm Option in Total Monthly Retail	Treat or Log Dist	0.00666*** (0.00239)	0.0124*** (0.00434)	-0.00338*** (0.00117)	Share of E-Comm Option	Treat or Log Dist	0.00430 (0.00395)	0.00804 (0.00713)	-0.00225 (0.00198)
Expenditure	R-Squared First Stage F-Stat Number of Obs	0.006 3,434	44.03 3,434	42.34 3,434	in Monthly Other Household Products (5)	R-Squared First Stage F-Stat Number of Obs	0.001	43.87 2.336	39.89 2,336
Share of E-Comm Option in	Treat or Log Dist	-0.00715 (0.00778)	-0.0154 (0.0191)	0.00433 (0.00545)	Share of E-Comm Option	Treat or Log Dist	0 (0)	0.00123 (0.00109) 33.02 1,653 0.00126 (0.00124) 51.06 2,416 0.0734*** (0.0216) 70.69 1,269 0.00804 (0.00713)	0 (0)
Monthly Business Inputs	R-Squared First Stage F-Stat Number of Obs	0.003	16.46 1,207	14.96 1,207	in Monthly Heating, Fuel and Gas (6)	R-Squared First Stage F-Stat Number of Obs	1,463		1,463
	Treat or Log Dist	0.00536*** (0.00195)	0.00999*** (0.00355)	-0.00272*** (0.000956)	Share of E-Comm Option	Treat or Log Dist	0.0546** (0.0217)	0.0908**	-0.0248** (0.00989)
Share of E-Comm Option in Monthly Non-Durables	R-Squared First Stage F-Stat Number of Obs	0.003 3,433	44.11 3.433	42.33 3,433	in Monthly Furniture and Appliances (7)	R-Squared First Stage F-Stat Number of Obs	0.019 380		44.31 380
Share of E-Comm Option in	Treat or Log Dist	0.0398** (0.0159)	0.0669** (0.0261)	-0.0188** (0.00736)	Share of E-Comm Option	Treat or Log Dist	0.0697** (0.0345)	0.110**	-0.0322** (0.0152)
Monthly Durables	R-Squared First Stage F-Stat Number of Obs	0.011 768	52.64 768	41.27 768	in Monthly Electronics (8)	R-Squared First Stage F-Stat Number of Obs	0.024 232		26.28 232
Share of E-Comm Option in	Treat or Log Dist	0.00121 (0.000823)	0.00223 (0.00152)	-0.000606 (0.000414)	Share of E-Comm Option	Treat or Log Dist	0.0353* (0.0201)	0.0554*	-0.0162* (0.00935)
Monthly Food and Beverages (1)	R-Squared First Stage F-Stat Number of Obs	0.001 3,359	45.63 3,359	43.70 3,359	in Monthly Transport Equipment (9)	R-Squared First Stage F-Stat Number of Obs	0.014		31.48 141

*Notes*: Table reports point estimates from specification (1). The first column reports ITT and the second column TOT. The third column replaces the binary TOT with log residential distances to the nearest e-commerce terminal (using village-level ITT as instrument as for second column). Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

# Table A.7: Average Effects: Incomes

Dependent Variables		Intent to Treat	Treatment on Treated	Log Distance (IV using Treat)	Dependent Variables		Intent to Treat	Treatment on Treated	Log Distance (IV using Treat)
	Treat or Log Dist	-7.838 (70.78)	-14.48 (129.9)	3.974 (35.61)	Member of Household	Treat or Log Dist	-0.00700 (0.00562)	-0.0129 (0.0104)	0.00353
Monthly Income Per	R-Squared	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		(*****)					
Capita in RMB	First Stage F-Stat		45.33	42.83	E-Commerce (Yes=1)	First Stage F-Stat		45.30	42.71
	Number of Obs	,	,			Number of Obs		,	3,504
	Treat or Log Dist		-37.20	10.19	Member of Household	Treat or Log Dist	-0.00132	-0.00244	0.000667
Monthly Income Per	field of Eog Dist	(70.80)	(129.9)	(35.51)		U		(0.00438)	(0.00119)
Capita Net of Costs in	R-Squared	0.037			0		0.038		
RMB	First Stage F-Stat					U			42.34
	Number of Obs	,	,	/	Month (105 1)	Number of Obs			3,498
	Treat or Log Dist					Treat or Log Dist			5.109
Monthly Income Per	U	· · · ·	(132.4)	(36.25)	E-Commerce Sales in	U	· · · ·	(23.94)	(6.504)
Capita Net of Transfers in	1	0.051				1	0.012		
RMB	First Stage F-Stat					U			42.39
	Number of Obs		,			Number of Obs		Treated           -0.0129           (0.0104)           45.30           3,504           -0.00244           (0.00438)           44.30           3,498           -18.75           (23.94)           44.26           3,498           -0.00224           (0.00330)           41.62           2,830           -0.0425           (0.0597)           44.42           3,327           -0.0149           (0.0120)           44.37           3,468           0.000394           (0.00294)           44.33	3,498
	Treat or Log Dist				at 45 a	Treat or Log Dist			0.000614
Annual Income Per Capita	1	· · · ·	(1,080)	(296.3)				(0.00330)	(0.000901)
in RMB	R-Squared	0.046	44.55	12.22		1	0.032	11 (2	20.41
	First Stage F-Stat	2 200			Monthly Income	U	2.920		38.41
	Number of Obs					Number of Obs	,	· · · · ·	2,830
	Treat or Log Dist					Treat or Log Dist			0.0116
Monthly Agricultural	D.Cd	· · · ·	(257.7)	(70.34)	Primary Earner Working			(0.0597)	(0.0164)
Income Per Capita	R-Squared	0.033	44.22	40.00	As Peasant (Yes=1)		0.140	44.40	41 50
	U	2 1 1 9				U	2 2 2 7		41.58 3,327
	Number of Obs		,			Number of Obs		· · · · · · · · · · · · · · · · · · ·	0.00407
Monthly Non-	Treat or Log Dist				Member of Household	Treat or Log Dist			(0.00327)
Agricultural Income Per	R-Squared	· /	(249.0)	(08.28)		P. Sauarad		(0.0120)	(0.00327)
Capita	First Stage F-Stat	0.157	15 71	13 51			0.001	11 37	42.34
Capita	Number of Obs	3 441			Last 0 Woltens (1 cs-1)	U	3 468		3,468
		/	,	,			/		-0.000108
	Treat or Log Dist								(0.000803)
Weekly Hours Worked by	R-Squared	· · · ·	(0.200)	(1.725)		R-Squared		(0.002)4)	(0.000000)
Primary Earner	First Stage F-Stat	0.000	43.80	41.21	Part Online (Yes=1)		0.000	44.33	42.37
	Number of Obs	3 310				Ų	3 468		3,468
		/			1		2,100	2,100	2,100
	Treat or Log Dist	(3.886)	(7.002)	(2.020)					
Weekly Hours Worked by	R-Squared	0.000	()	()					
Secondary Earner	First Stage F-Stat		45.39	40.21					

*Notes*: Table reports point estimates from specification (1). The first column reports ITT and the second column TOT. The third column replaces the binary TOT with log residential distances to the nearest e-commerce terminal (using village-level ITT as instrument as for second column). Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

Dependent Variables		Intent to Treat	Treatment on Treated	Dependent Variables		Intent to Treat	Treatment on Treated
	Treat	0.0189 (0.0142)	0.0352 (0.0263)		Treat	0.0368** (0.0185)	0.0706* (0.0375)
Log Prices (All)	R-Squared	0.893	0.893	0	R-Squared	0.870	0.870
	First Stage F-Stat		41.66	and Develages (1)	First Stage F-Stat		39.37
	Number of Obs	6,877	$ \begin{array}{c creat} & Treated \\ \hline Treat \\ \hline Treated \\ \hline Treated \\ \hline Dependent Variables \\ \hline Intent to Treat \\ \hline Treat \\ \hline (0.0263) \\ (0.0263) \\ (0.0263) \\ (0.0263) \\ (0.0263) \\ (0.0893) \\ (0.6877 \\ \hline (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.0181) \\ (0.002 \\ and Alcohol (2) \\ (0.0181) \\ (0.000 \\ A \\ 39.82 \\ (0.0002 \\ A \\ 39.82 \\ (0.0002 \\ A \\ 39.82 \\ (0.0000 \\ A \\ 4 \\ (0.0556) \\ (0.0000 \\ A \\ 4 \\ (0.0556) \\ (0.000 \\ A \\ 4 \\ (0.0556) \\ (0.000 \\ A \\ 4 \\ (0.0556) \\ (0.000 \\ A \\ 4 \\ (0.0556) \\ (0.0276) \\ (0.000 \\ A \\ 4 \\ (0.0556) \\ (0.0216 \\ A \\ (0.0741) \\ (0.111) \\ (0$	3,686			
Product Replacement	Treat	-0.00516			Treat		0.0421
Dummy (Not Counting		(0.00947)	· /	Log Prices of Tobacco		· · · ·	(0.0662)
Store Closures)	R-Squared	0.000			R-Squared	0.809	0.810
(Yes=1)	First Stage F-Stat			and meetion (2)	First Stage F-Stat		32.39
(105-1)	Number of Obs	8,956	8,956		Number of Obs		1,071
	Treat	0.00124			Treat		-0.0756
Store Closure (at	IIcat	(0.0294)	(0.0556)	Log Prices of	IIcat	(0.0741)	(0.122)
Product Level) (Yes=1)	R-Squared	0.000			0.795		
rioduct Level) (1es-1)	First Stage F-Stat		0.000Medicine and Health Products (3)R-Squared First Stage F-Stat0.79439.82Products (3)First Stage F-Stat2664.020*Number of Obs2664.020*Treat0.0809(2.278)Log Prices of(0.111)0.212Clothing andR-Squared0.845	19.18			
	Number of Obs	8,956	8,956		Number of Obs	Intent to Treat         0.0368**         (0.0185)         0.870         3,686         0.0212         (0.0340)         0.809         1,071         -0.0474         (0.0741)         0.794         266         0.0809         (0.111)         0.845         152         -0.0328         (0.0382)         0.756         1,268         -0.0115         (0.0955)         0.007         12         -0.0347         (0.0881)         0.952         109         -0.0892         (0.305)         0.884         23         0.0297	266
	Treat	2.194**	4.020*		Treat		0.115
Number of New	Treat	(1.073)	(2.278)	Log Prices of	Treat	(0.111)	(0.158)
	R-Squared	0.277	0.212	Clothing and	R-Squared	0.845	0.842
Products Per Store	First Stage F-Stat		19.69	Accessories (4)	First Stage F-Stat		42.80
	Number of Obs	312	312		•	152	152
		-0.00145	-0.00261			-0.0328	-0.0619
Store Owner Sources	Treat	(0.0258)		Log Prices of Other	Treat		(0.0744)
Products Online	R-Squared	0.000	. ,	e e	R-Squared	(	0.755
(Yes=1)	First Stage F-Stat	01000			*	01700	28.85
(100 1)	Number of Obs	341		(0)	•	1 268	1,268
		0.00229					-0.0440
	Treat	(0.129)					(0.332)
Log Prices of Business	R-Squared	0.811	· /		' R-Squared	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	-0.095
Inputs	First Stage F-Stat	0.011		Fuel and Gas (6)			0.795
	Number of Obs	237		$\begin{array}{c ccccccccccccccccccccccccccccccccccc$			
	Number of Obs	0.0211			Nulliber of Obs		-0.0617
	Treat	(0.0146)		Log Prices of	Treat		
Log Prices of Non-	R-Squared	0.860	. ,	0	P. Squared	· · · ·	· · · ·
Durables	-	0.800			•	0.932	
	First Stage F-Stat Number of Obs	6 155		Appliances (7)	-	100	
	Number of Obs	6,455			Number of Obs		
	Treat	-0.0320 (0.0711)			Treat		-0.163
Log Driver of Duril 1	D.C	· · · · ·		Log Prices of	D.C. 1	· · · · ·	(0.570)
Log Prices of Durables		0.951		Log Prices of Food and Beverages (1)R-Squared First Stage F-Stat Number of Obs0.870Log Prices of Tobacco and Alcohol (2)Treat $0.0212$ (0.0340)Log Prices of Products (3)R-Squared First Stage F-Stat Number of Obs $0.809$ First Stage F-Stat Number of ObsLog Prices of Products (3)Treat First Stage F-Stat Number of Obs $0.0741$ (0.0741)Log Prices of Clothing and Accessories (4)R-Squared First Stage F-Stat Number of Obs $0.889$ 	0.890		
	First Stage F-Stat	105				22	3.180
	Number of Obs	185	185		Number of Obs		23
				t D' C	Treat		0.0398
						· · · ·	(0.110)
					•	0.946	0.946
				(9)			22.67
					Number of Obs	53	53

# Table A.8: Average Effects: Local Retail Prices

*Notes*: Table reports point estimates from specification (1). The first column reports ITT and the second column TOT (using village-level ITT as instrument). Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

	Effects	on Consumption				Effe	cts on Incomes				Effects on Retain	ail Prices	
Dept Variables		Intent to Treat	Treatment on the Treated	Log Distance (IV Using Treat)	Dept Variables		Intent to Treat	Treatment on the Treated	Log Distance (IV Using Treat)	Dept Variables		Intent to Treat	Treatment on th Treated
Monthly Total Retail	Treat or Log Dist	-26.72 (36.25)	-49.03 (67.96)	13.55 (18.65)		Treat or Log Dist	-14.99 (77.55)	-27.14 (140.1)	7.579 (39.08)		Treat	0.0114 (0.0144)	0.0215 (0.0273)
Expenditure Per Capita	Treat or Log Dist * Delivery	31.42 (69.33)	58.59 (140.5)	-15.88 (35.96)	Monthly Income Per Capita in RMB		50.29 (171.2)	97.16 (339.1)	-25.08 (86.90)	Log Prices (All)	Treat * Delivery	0.0417 (0.0377)	0.0739 (0.0572)
Cupitu	First Stage F-Stat Number of Obs	3,434	2.388 3,434	2.466 3,434		First Stage F-Stat Number of Obs	3,437	2.694 3,437	2.737 3,437		First Stage F-Stat Number of Obs	6,877	17.26 6,877
Household Has Ever	Treat or Log Dist	0.0573***	0.105***	-0.0289***		Treat or Log Dist	-20.24	-37.09	10.33	Product	Treat	-0.00680	-0.0129
Bought Something	Treat or Log Dist *	(0.0190) -0.0603**	(0.0288) -0.110**	(0.00776) 0.0304***	Monthly Income Per Capita Net of	Treat or Log Dist *	(77.47) 6.011	(140.5) 9.303	(39.07) -3.362	Replacement Dummy (Not	Treat * Delivery	(0.0108) 0.00907	(0.0206) 0.0173
through E-Comm Option (Yes=1)	Delivery First Stage F-Stat	(0.0251)	(0.0438) 2.683	(0.0113) 2.754	Costs in RMB	Delivery First Stage F-Stat	(167.6)	(317.4) 2.810	(81.28) 2.852	Counting Store	First Stage F-Stat	(0.0213)	(0.0415) 2.648
1 ( )	Number of Obs	3,518	3,518	3,518		Number of Obs	3,390	3,390	3,390	Closures) (Yes=1)	Number of Obs	8,956	8,956
Household Has	Treat or Log Dist	0.0329*** (0.0111)	0.0604*** (0.0189)	-0.0167*** (0.00518)	Monthly Income	Treat or Log Dist	-13.87 (77.86)	-25.27 (140.7)	7.041 (39.18)	Store Closure (at	Treat	0.00111 (0.0355)	0.00209 (0.0668)
Bought Something in Last Month (Yes=1)	Denvery	-0.0422*** (0.0155)	-0.0790** (0.0329)	0.0214** (0.00855)	Per Capita Net of Transfers in RMB	Treat or Log Dist * Delivery	12.70 (188.3)	23.04 (367.2)	-6.473 (93.22)	Product Level) (Yes=1)	Treat * Delivery	0.000779 (0.0423)	0.00162 (0.0805)
Lust Monur (103-1)	First Stage F-Stat Number of Obs	3,482	2.513 3,482	2.577 3,482	Transfers in Revis	First Stage F-Stat Number of Obs	3,445	2.635 3,445	2.696 3,445	(105 1)	First Stage F-Stat Number of Obs	8,956	2.648 8,956
Share of E-Comm	Treat or Log Dist	0.00796*** (0.00274)	0.0146*** (0.00488)	-0.00405*** (0.00134)		Treat or Log Dist	70.33 (645.0)	124.2 (1,168)	-34.68 (325.6)		Treat	1.403* (0.828)	2.352* (1.354)
Option in Total Tr Monthly Retail De	Treat or Log Dist * Delivery	-0.00833*** (0.00294)	-0.0153*** (0.00542)	0.00424*** (0.00147)	Annual Income Per Capita in RMB	Treat or Log Dist * Delivery	-734.1 (1,484)	-1,462 (2,755)	368.3 (692.5)	Number of New Products Per Store	Treat * Delivery	3.403 (3.876)	7.993 (12.77)
Expenditure	First Stage F-Stat Number of Obs	3,434	2.413 3,434	2.483 3,434	•	First Stage F-Stat Number of Obs	3,388	2.501 3,388	2.603 3,388		First Stage F-Stat Number of Obs	312	1.247 312
	Treat or Log Dist	-0.00830	-0.0190	0.00548	Member of	Treat or Log Dist	-0.00857	-0.0156	0.00433		Treat	0.0250**	0.0416**
Share of E-Comm Option in Total	Treat or Log Dist *	(0.00827) 0.0158	(0.0222) 0.0296	(0.00656) -0.00790	Household Has Ever Sold through	Treat or Log Dist *	(0.00608) 0.0102	(0.0111) 0.0188	(0.00309) -0.00513	Store Owner Sources Products	Treat * Delivery	(0.0122) -0.0911	(0.0201) -0.185
Monthly Business Inputs	Delivery First Stage F-Stat	(0.0105)	(0.0241) 6.346	(0.00685) 5.536	E-Commerce (Yes=1)	First Stage F-Stat	(0.0141)	(0.0280) 2.561	(0.00715) 2.598	Online (Yes=1)	First Stage F-Stat	(0.0814)	(0.166) 1.320
	Number of Obs	1,207 0.00637***	1,207	1,207	(Tes-1)	Number of Obs Treat or Log Dist	3,504	3,504	3,504 0.000882		Number of Obs	-0.0858	-0.108
Share of E-Comm	Treat or Log Dist	(0.00225)	(0.00400)	(0.00110)	Share of	e	(0.00210)	(0.00387)	(0.00108)	T D: 0	Treat	(0.134)	(0.182)
Option in Total Monthly Non-	Treat or Log Dist * Delivery	-0.00646** (0.00246)	-0.0119*** (0.00452)	0.00329*** (0.00122)	E-Commerce Sales in Household	-	0.00282 (0.00233)	0.00540 (0.00441)	-0.00145 (0.00121)	Log Price of Business Inputs	Treat * Delivery	0.289 (0.273)	0.473 (0.447)
Durables	First Stage F-Stat Number of Obs	3,433	2.413 3,433	2.483 3,433	Monthly Income	First Stage F-Stat Number of Obs	2,830	2.402 2,830	2.342 2,830		First Stage F-Stat Number of Obs	237	1.972 237
	Treat or Log Dist	0.0486*** (0.0177)	0.0807*** (0.0284)	-0.0233*** (0.00822)		Treat or Log Dist	-0.0192 (0.0341)	-0.0352 (0.0624)	0.00979 (0.0174)		Treat	0.0192 (0.0157)	0.0366 (0.0308)
Share of E-Comm Option in Total	Treat or Log Dist * Delivery	-0.0694*** (0.0258)	-0.118*** (0.0442)	0.0324*** (0.0121)	Primary Earner Working as Peasant	Treat or Log Dist *	-0.0284 (0.0813)	-0.0609 (0.185)	0.0143 (0.0464)	Log Price of Non- Durables	Treat * Delivery	0.0137 (0.0362)	0.0214 (0.0585)
Monthly Durables	First Stage F-Stat		3.150	17.74	(Yes=1)	First Stage F-Stat	, í	2.503	2.533	Durables	First Stage F-Stat		16.09
	Number of Obs	768	768	768		Number of Obs Treat or Log Dist	3,327	3,327	3,327 0.00167		Number of Obs	6,455	6,455
					Member of Household Has	Treat or Log Dist *	(0.00635)	(0.0116)	(0.00322)		Treat	(0.0880)	(0.104)
					Started a Business Over Last 6 Months	Delivery	-0.0297 (0.0183)	-0.0604 (0.0536)	0.0149 (0.0130)	Log Prices of Durables	Treat * Delivery	0.164 (0.134)	0.288 (0.366)
					(Yes=1)	First Stage F-Stat Number of Obs	3,468	2.517 3,468	2.566 3,468		First Stage F-Stat Number of Obs	185	0.488 185

Table A.9: Role of Logistical and Transactional Barriers

*Notes*: Left panel shows outcomes related to household consumption, middle panel shows outcomes related to household incomes and right panel shows outcomes related to local retail prices. The first column reports ITT and the second column TOT. The third column replaces the binary TOT with log residential distances to the nearest e-commerce terminal (using village-level ITT as instrument as for second column). Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

			ToT with Spillovers:	ToT with Spillovers:
Dependent		Treatment on Treated	Number of Terminals	Number of Terminals
Variables		without Spillovers	within 3 km Outside of	within 10 km Outside
		-	Village	of Village
	T	-0.0129	-0.0135	-0.0148
Any Member	Treat Dummy	(0.0104)	(0.0101)	(0.0101)
of Household	Exposure to Terminals		-0.00142	-0.00233
Has Ever Sold	Outside the Village		(0.0102)	(0.00202)
through	Exposure to Other		-0.00335***	-0.000285
E-Comm	Villages		(0.00102)	(0.000363)
(Yes=1)	First Stage F-Stat	45.30	47.63	44.61
	Number of Obs	3,504	3,504	3,504
Household	Treat Dummy	0.0886***	0.0786***	0.0862***
Has Ever	I teat Dullinity	(0.0271)	(0.0266)	(0.0267)
Bought	Exposure to Terminals		0.0655**	-0.00611
Something	Outside the Village		(0.0311)	(0.00568)
through	Exposure to Other		-0.00245	0.00252**
E-Comm	Villages		(0.00538)	(0.00111)
Option	First Stage F-Stat	45.56	48.11	44.91
(Yes=1)	Number of Obs	3,518	3,518	3,518
	Tract Dummy	0.0124***	0.0101**	0.0119***
	Treat Dummy	(0.00434)	(0.00398)	(0.00422)
Share of E-	Exposure to Terminals		0.0159*	-0.00128
Comm Option	Outside the Village		(0.00834)	(0.000923)
in Total Retail	Exposure to Other		-0.000594	0.000506**
Expenditure	Villages		(0.000523)	(0.000228)
	First Stage F-Stat	44.03	46.57	43.50
	Number of Obs	3,434	3,434	3,434
	Treat Dummy	0.0352	0.0338	0.0386
	Treat Dunning	(0.0263)	(0.0258)	(0.0252)
LogLogal	Exposure to Terminals		0.00353	0.00382
Log Local Retail Prices	Outside the Village		(0.0314)	(0.00562)
	Exposure to Other		-0.00318	-0.00135
(All Prices)	Villages		(0.00314)	(0.000950)
	First Stage F-Stat	41.66	43.89	43.95
	Number of Obs	6,877	6,877	6,877

*Notes*: The first column reports the baseline TOT. The second column adds exposure to other intent-to-treat villages within a 3 km radius, controlling for the total number of eligible villages within this radius. The third column adds exposure to other intent-to-treat villages within a 10 km radius, controlling for the total number of eligible villages within this radius. See Appendix B for discussion. Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

	Fraction of Market Access from Rural Markets in Same County			Fraction of Market Access from Participating Rural Markets in Same County								
Measure of Market Size:	Access to Population		Ac	Access to GDP		Access to Population		Access to GDP		DP		
	Median	Mean	Std Dev	Median	Mean	Std Dev	Median	Mean	Std Dev	Median	Mean	Std Dev
			<u>Panel A</u>	: Distance	e Elasticit	<u>y of -1</u>						
All Rural Townships in East, Middle and Southwest China (10,214 Townships)	0.0082	0.011	0.01	0.0031	0.0044	0.005	0.0014	0.0018	0.0017	0.0005	0.0007	0.0008
Rural Townships in 3 RCT Provinces (2,291 Townships)	0.012	0.016	0.014	0.0037	0.0059	0.0062	0.0020	0.0027	0.0023	0.0006	0.0010	0.0010
Rural Townships in 8 RCT Counties (58 Townships)	0.011	0.012	0.006	0.0031	0.0041	0.0029	0.0018	0.0020	0.0010	0.0005	0.0007	0.0005
			Panel B.	: Distance	Elasticity	of -1.5	I			1		
All Rural Townships in East, Middle and Southwest China (10,214 Townships)	0.027	0.037	0.042	0.01	0.016	0.024	0.0045	0.0062	0.0070	0.0017	0.0027	0.0040
Rural Townships in 3 RCT Provinces (2,291 Townships)	0.036	0.049	0.055	0.012	0.02	0.028	0.0060	0.0082	0.0092	0.0020	0.0033	0.0047
Rural Townships in 8 RCT Counties (58 Townships)	0.034	0.038	0.033	0.011	0.014	0.013	0.0057	0.0063	0.0055	0.0018	0.0023	0.0022

# Table A.11: Fraction of Market Access to Other Rural Markets in County

*Notes*: Table reports the mean, median and standard deviation of the fraction of trade market access coming from other rural markets in the same county. See Appendix B for discussion.

	(1)	(2)	(3)	(4)	(5)	(6)
		Full Sample			3 Provinces	
Dependent Variables:	Number of Users	Number of Transactions	Sales (RMB)	Number of Users	Number of Transactions	Sales (RMB)
		Panel A: Purchase	Database			
RCT_Sample Dummy	-4.110	0.0605	-6,034	0.149	12.65	-3,747
	(7.751)	(25.33)	(4,061)	(7.734)	(25.32)	(4,066)
Months Fixed Effects	$\checkmark$	✓	$\checkmark$	$\checkmark$	✓	$\checkmark$
Control for Months Since Program Entry	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Observations	125,204	125,204	125,204	100,098	100,098	100,098
R-squared	0.037	0.047	0.029	0.031	0.046	0.03
Number of Village Clusters	11,731	11,731	11,731	8,471	8,471	8,471
	(7)	(8)	(9)	(10)		
	Full S	Sample	3 Provi	nces		
Dependent Variables:	Number of Transactions	Weight (kg)	Number of Transaction	ns Weight (kg)		
		Panel B: Out-Shipme	ent Database			
RCT_Sample Dummy	1.712**	5.154	1.364*	4.68		
	(0.753)	(4.332)	(0.752)	(4.333)		
Months Fixed Effects	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		
Control for Months Since Program Entry	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		
Observations	120,483	120,483	95,744	95,744		
R-squared	0.06	0.023	0.067	0.026		
Number of Village Clusters	11,904	11,904	8,591	8,591		

### Table A.12: Are Sample Villages Representative?

*Notes*: Table reports point estimates from a regression of the reported outcomes on a dummy equal to one if a village is one of our 100 RCT villages in addition to month fixed effects and the number of months since program entry. Columns 1 to 3 and 7 to 8 report results for all participating villages in the five provinces of Anhui, Guangxi , Guizhou, Henan, and Yunnan over the period November 2015 to April 2017. The sample in columns 4 to 6 and 9 to 10 are all villages in our three survey provinces Anhui, Guizhou, and Henan. The upper panel presents point estimates from regressions based on the purchase transaction database over the period November 2015 to April 2017. The lower panel presents point estimates from regressions based on the sales transaction database over the period January 2016 to April 2017. See Appendix C for discussion. Standard errors are clustered at the level of village terminals. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

	(1)	(2)	(3)	(4)	(5) 2 December 2	(6)
Dependent Variables:	Number of Users	Full Sample Number of Transactions	Sales (RMB)	Number of Users	3 Provinces Number of Transactions	Sales (RMR)
Dependent Variables.	Number of Osers	Number of Transactions	Sales (RMD)	Number of Osers	Number of Transactions	Sales (RMD)
		Panel A: Purchase	Database			
RCT Sample Month Dummy	0.893***	-4.671***	-1,565***	0.568**	-5.290***	-585.9
	(0.255)	(0.818)	(451.5)	(0.274)	(0.863)	(458.0)
Village Fixed Effects	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Control for Months Since Program Entry	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Observations	125,204	125,204	125,204	100,098	100,098	100,098
R-squared	0.694	0.68	0.219	0.679	0.667	0.227
Number of Village Clusters	11,731	11,731	11,731	8,471	8,471	8,471
	(7)	(8)	(9)	(10)		
		Sample	3 Provin			
Dependent Variables:	Number of Transactions	Weight (kg)	Number of Transactions	Weight (kg)		
		Panel B: Out-Shipme	ent Database			
RCT Sample Month Dummy	-0.387***	-1.256***	-0.498***	-1.407***		
	(0.0225)	(0.125)	(0.0261)	(0.138)		
Village Fixed Effects	$\checkmark$	✓	$\checkmark$	$\checkmark$		
Control for Months Since Program Entry	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		
Observations	120,483	120,483	95,744	95,744		
R-squared	0.592	0.432	0.57	0.422		
Number of Village Clusters	11,904	11,904	8,591	8,591		

### Table A.13: Role of Seasonality

*Notes*: Table reports point estimates from a regression of the reported outcomes on a dummy equal to one if a village is one of our 100 RCT villages in addition to village fixed effects and the number of months since program entry. Columns 1 to 3 and 7 to 8 report results for all participating villages in the five provinces of Anhui, Guangxi , Guizhou, Henan, and Yunnan over the period November 2015 to April 2017. The sample in columns 4 to 6 and 9 to 10 are all villages in our three survey provinces Anhui, Guizhou, and Henan. The upper panel presents point estimates from regressions based on the purchase transaction database over the period November 2015 to April 2017. The lower panel presents point estimates from regressions based on the sales transaction database over the period January 2016 to April 2017. See Appendix C for discussion. Standard errors are clustered at the level of village terminals. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

	$\sigma_{D} = 2.87, \sigma_{N} = 2.85$			σ_	$D = 3.87, \sigma_N = 3$	.85	$\sigma_{D} = 4.87, \sigma_{N} = 4.85$		
	Durables	Non-Durables	Total Retail	Durables	Non-Durables	Total Retail	Durables	Non-Durables	Total Retail
	Consumption	Consumption	Consumption	Consumption	Consumption	Consumption	Consumption	Consumption	Consumption
Reduction in Retail Cost of	5.129%	0.735%	1.252%	3.298%	0.478%	0.812%	2.431%	0.355%	0.601%
Living for All Households	(0.043)	(0.005)	(0.007)	(0.027)	(0.004)	(0.005)	(0.02)	(0.003)	(0.003)
Reduction in Retail Cost of	31.47%	5.773%	8.526%	19.331%	3.722%	5.464%	13.942%	2.747%	4.02%
Living Among Users	(0.368)	(0.046)	(0.056)	(0.215)	(0.029)	(0.035)	(0.151)	(0.022)	(0.026)

Table A.14: Quantification Using Alternative Demand Parameters

*Notes*: Table reports average household gains in terms of percentage point reductions in household retail cost of living across alternative parameterizations of household demand. Estimates are based on equation (3) using treatment effects on household substitution into e-commerce. See Section 4 for discussion. Standard errors are bootstrapped across 1000 iterations.

Dependent Variables		Intent to Treat	Treatment on Treated	Log Distance (IV using Treat)
	Treat or Log Dist	0.0138 (0.0239)	0.0258 (0.0445)	-0.00740 (0.0127)
Attrition (Yes=1)	R-Squared	0.000		
	Number of Obs	2,629	2,629	2,629
	First Stage F-Stat		44.24	35.90
	Traat or Log Dist	0.0255	0.0472	-0.0129
Number of Household	Treat or Log Dist	(0.0400)	(0.0734)	(0.0199)
Members Who Moved	R-Squared	0.001		
Back to the Village	Number of Obs	3,526	3,526	3,526
	First Stage F-Stat		45.27	42.71
	Treat or Log Dist	-0.00345	-0.00637	0.00174
Number of Household	Theat of Log Dist	(0.0184)	(0.0338)	(0.00922)
Members Who Moved	<b>R-Squared</b>	0.012		
Away from the Village	Number of Obs	3,523	3,523	3,523
	First Stage F-Stat		45.44	43.84
Would You Be Willing to	Treat or Log Dist	-0.0249	-0.0458	0.0125
Migrate to a City If a	Theat of Log Dist	(0.0191)	(0.0348)	(0.00953)
Good Job Opportunity	R-Squared	0.025		
Presented Itself? (Yes=1)	Number of Obs	3,527	3,527	3,527
1 = 1 = 1 = 1 = 1 = 1	First Stage F-Stat		45.76	44.15

Table A.15: Test for Effects on Attrition and Migration

*Notes*: Table reports point estimates from specification (1). The first column reports ITT and the second column TOT. The third column replaces the binary TOT with log residential distances to the nearest e-commerce terminal (using village-level ITT as instrument as for second column). See Appendix E for discussion. Standard errors are clustered at the level of villages. \* 10%, \*\* 5%, \*\*\* 1% significance levels.

# **Appendix B: Role of Spillovers**

To investigate the role of spillovers, we pursue two different approaches. First, we follow an approach similar to Miguel & Kremer (2004):

$$y_{hv}^{Post} = \alpha + \beta_1 Treat_v + \beta_2 Exposure_v^{treat} + \beta_3 Exposure_v^{all} + \gamma y_{hv}^{Pre} + \epsilon_{hv},$$
(A.1)

where  $Exposure_{vk}^{treat}$  measures the proximity of village v to other program villages, and  $Exposure_{vk}^{all}$  measures proximity to all villages on the candidate list from which we randomly selected our control villages. Even though exposure to other program villages is not randomly assigned, our randomization means that conditional on exposure to all candidate villages, exposure to other treatment villages is plausibly exogenous. Using this design,  $\beta_2$  is an estimate of the the strength of cross-village spillovers. We measure exposure as the number of intent-to-treat villages within 3 or 10 km distance bins of a given village. Table A.10 reports the estimation results. We find some evidence of positive spillover effects of nearby terminals within 3 km of the village. These effects imply a larger total average effect on e-commerce uptake. Consumption uptake increases from

9 percent in Table A.6 to 14 percent once we take into account positive spillovers from nearby villages, which is 13 percent of the village population after adjusting for sampling weights. In contrast, we find no evidence of cross-village spillovers on local retail stores, or on the production side of the economy.

Second, to further investigate these channels in the absence of experimental variation in program saturation rates,<sup>1</sup> we also pursue an approach grounded in trade theory. In particular, we can quantify the fraction of a rural location's total trade market access that is due to trading exposure to other rural markets in the same county. This fraction provides additional information on the extent of rural-to-rural spillovers from other sample villages in our setting. If a sizable share of local market access is due to trading relations with other local rural markets, then indirect effects on local product prices and incomes from treatments in other villages could become an important force. If, on the other hand, local product and factor prices are predominantly determined by access to larger urban markets, then rural-to-rural spillovers could have negligible effects on local prices and incomes across our sample villages.

Following e.g. Head & Mayer (2014), the market access of location v to all other rural and urban markets  $j \neq v$  is:

$$MA_v = \sum_{j \neq v} \tau_{jv}^{-\theta} Y_j \tag{A.2}$$

where  $\tau_{jv}$  is the bilateral trade cost,  $\theta$  is the elasticity of trade flows with respect to trade costs, and  $Y_j$  is a measure of j's market size.<sup>2</sup>  $MA_v$  is thus a weighted sum of economic activity outside of market v, with weights that are inversely related to bilateral trade costs. To compute the fraction of total market access that is due to bilateral linkages with other rural markets in the same county (i.e.  $MA_v^R/MA_v$ ), we compute (6) both across bilateral connections to all other markets (denominator), and only summing across bilateral connections with other rural markets in the same county (numerator). Alternatively, we restrict the numerator to bilateral connections with respect to the fraction of rural markets in the county that are participating in the program to compute the share of market access due to rural locations with program terminals. That fraction was about 1/6th of all rural markets in participating counties over our sample period.

To compute these measures, we use the township-level data from the Chinese Population Census in 2010 described in Appendix E below. These data provide us with the populations residing in each of roughly 45,000 township-level administrative units. In addition, we use the coordinates of township centroids to construct the full matrix of bilateral distances in km. Following the trade literature, we use these bilateral distances to parameterize  $\tau_{jv}^{-\theta}$ : using the finding that the elasticity of trade flows with respect to distance is approximately -1,<sup>3</sup> we measure  $\tau_{jv}^{-\theta}$  as the inverse bilateral distance in km when summing across the *j* market sizes. Alternatively, we

<sup>&</sup>lt;sup>1</sup>As part of our negotiations and collaboration with the firm's local implementation teams, it was not feasible to also attempt a two-stage cluster randomization design that would have allowed us to randomly vary saturation rates.

<sup>&</sup>lt;sup>2</sup>To be consistent with structural gravity in trade models, the measure  $Y_j$  of *j*'s market size should include a multilateral resistance term capturing *j*'s own degree of access to all other markets (see e.g. Head & Mayer (2014)). In (A.2), we abstract from this and compute a first-order approximation of the structural gravity expression for  $MA_v$ . In practice, both measures have been found to yield very similar results in recent empirical work, as they are highly correlated (e.g. Donaldson & Hornbeck (2016)).

<sup>&</sup>lt;sup>3</sup>See e.g. Disdier & Head (2008) for a meta-analysis of this point estimate.

also use a larger distance elasticity of -1.5 that gives more weight to markets in closer proximity. For market size  $Y_j$ , we use either population or population multiplied by the value added per worker for rural and non-rural workers measured at the province level for 2010. The first metric provides an inverse distance-weighted measure of market access to populations outside the township, while the second provides an approximate measure of access to GDP. Finally, we define rural and urban markets following the administrative classification across township-level units we obtain in the census data. For computational feasibility, when constructing the full matrix of bilateral connections, we compute the total market access of rural townships with respect to all other township units (both rural and urban) within each of the 3 broad administrative regions of China in which our sample counties are located: East China (7 provinces), Middle China (3 provinces) and Southwest China (5 provinces).<sup>4</sup>

The above provides us with four measures of the ratio of total market access that is due to access to other rural populations or rural GDP within the the same county: measured either in terms of access to population or to GDP, and measured either in terms of access to all rural markets in the county or only the fraction of rural markets that on average participate in the e-commerce program. We compute the median, mean and standard deviations of these 4 ratios for all rural townships located in the three regions of China, as well as only for townships in our 3 sample provinces, or only for townships in the 8 sample counties. Furthermore, we compute each of these measures both for the baseline distance elasticity of -1, and when using -1.5 instead.

Appendix Table A.11 presents the estimation results. Overall, we find that other rural markets in the same county account for a tiny fraction of total trade market access for the median or the average rural market place. This result is driven by the fact that nearby rural markets within the same county account for a small fraction of the market size that is concentrated in vastly larger urban centers. This is particularly the case when using economic output as the measure of market size, but also holds for raw populations. For example, the median fraction of market access from nearby rural markets in terms of GDP is 0.37 percent in our sample provinces, and 1.2 percent in terms of population access. These fractions slightly increase when giving more weight to nearby markets using a higher distance elasticity, but remain close to zero in both cases when computing rural-to-rural market access only with respect to the average fraction of rural markets that are participating in the program in any given county over our sample period. These findings are in line with the absence of significant GE spillover effects on market prices or nominal incomes shown in our first approach above, and serve to provide some further corroborating evidence in this context.

## Appendix C: Additional Results from the Firm's Database

#### Are the RCT Sample Villages Representative?

One concern is that the 8 counties that our RCT takes place in may not be representative of program villages in the Chinese countryside more broadly. To assess whether the RCT villages are representative of the population of program villages in China, we use the 5-province transaction database on both purchases and sales transactions to estimate regressions of the following form:

<sup>&</sup>lt;sup>4</sup>The 8 counties of our RCT fall into one these three zones. Omitting regions outside each zone is somewhat conservative, as their inclusion would increase the denominator of the rural-to-total market access ratios.

 $y_{vm} = \theta_m + \beta \text{RCTSample}_v + \gamma \text{MonthsSinceEntry}_{vm} + \epsilon_{vm}$ 

where v indexes villages and  $\theta_m$  is a set of monthly dummies indexed by m for the 18 months of operation from November 2015 to January 2017.  $y_{vm}$  is one of five village-level monthly outcomes (number of buyers, number of purchase transactions, total terminal sales, number of outshipments and total weight of out-shipments in kg), *RCTSample* is a dummy for whether the village is in our RCT sample, and *MonthsSinceEntry* controls for the number of months that the program has been in operation in v as of month m. The standard errors  $\epsilon_{vm}$  are clustered at the village level.

The results in appendix Table A.12 show no remarkable differences between our RCT villages and the population of program villages in these 5 provinces. The same is true if we compare our RCT villages to all villages in our 3 survey provinces. The RCT sample seems marginally more successful on the out-shipment side, but the magnitudes are tiny. These results provide some reassurance against the potential concern that the e-commerce firm directed our team towards 8 counties that systematically differ from the program's target locations in the Chinese countryside.

#### **Did We Collect Endline Data During Particular Months?**

The timeline of pre-treatment data collection was determined by the roll-out schedule of the e-commerce firm, and we could not finance more than a single post-treatment round. As a result of these constraints, our survey cannot measure the impact of seasonality on treatment effects. We therefore use the transaction database to study seasonality effects by estimating:

$$y_{vm} = \theta_v + \beta RCTMonth_m + \gamma MonthSinceEntry_{vm} + \epsilon_{vm}$$

where *RCTMonth* is a dummy for our survey months i.e., a dummy equal to 1 if month *m* is either in December, January, April or May, which are the four calendar months during which we conducted our survey. We again cluster standard errors  $\epsilon_{vm}$  at the village level. The results are in appendix Table A.13. We find slightly higher numbers of buyers during survey months relative to the rest of the calendar year, and slightly lower numbers of purchase transactions and out-shipments. In both cases, the point estimates are very small: about one additional buyer per month, a reduction of between 4 to 5 in the number of monthly purchase transactions, and a reduction of less than one out-shipment per month on the selling side. We conclude that seasonality is unlikely to be a significant driver underlying the findings of the RCT.

## **Appendix D: Welfare Evaluation**

Following recent work by Atkin et al. (2018), we propose a three-tier demand system to describe household retail consumption across product groups, retail shopping options and products. In the upper tier, shown in equation A.3, there are Cobb-Douglas preferences over broad product groups  $g \in G$  (durables and non-durables) in total consumption. In the middle tier, shown in equation A.4, there are asymmetric CES preferences over local retailers selling that product group  $s \in S$  (e.g. local stores, market stalls or the e-commerce option). In the final tier, there are preferences over the individual products within the product groups  $b \in B_g$  that we can leave unspecified for now.

$$U_h = \prod_{g \in G} \left[ Q_{gh} \right]^{\alpha_{gh}} \tag{A.3}$$

$$Q_{gh} = \left(\sum_{s \in S_g} \beta_{gsh} q_{gsh}^{\frac{\sigma_g - 1}{\sigma_g}}\right)^{\frac{\sigma_g}{\sigma_g - 1}},\tag{A.4}$$

where  $\alpha_{gh}$  and  $\beta_{gsh}$  are (potentially household group-specific) preference parameters that are fixed across periods.  $Q_{gh}$  and  $q_{gsh}$  are product-group and store-product-group consumption aggregates with associated price indices  $P_{gh}$  and  $r_{gsh}$  respectively, and  $\sigma_g$  is the elasticity of substitution across local retail outlets. For each broad product group, consumers choose how much they are going to spend at different retail outlets based on the store-level price index  $r_{gsh}$  (which itself depends on the product mix and product-level prices on offer across outlets).

While the demand system is homothetic, we capture potential heterogeneity across the income distribution by allowing households of different incomes to differ in their expenditure shares across product groups ( $\alpha_{gh}$ ) and their preferences for consumption bundles at different stores within those product groups ( $\beta_{gsh}$  and the preference parameters that generate  $q_{gsh}$ ). As shown by Anderson et al. (1992), these preferences can generate the same demands as would be obtained from aggregating many consumers who make discrete choices over which store to shop in. Building on Feenstra (1994), the following expression provides the exact proportional cost of living effect under this demand system:

$$\frac{CLE}{e(\mathbf{P}_{T}^{0*}, \mathbf{P}_{C}^{0}, \mathbf{P}_{E}^{0*}, \mathbf{P}_{X}^{0}, u_{h}^{0})} = \frac{e(\mathbf{P}_{T}^{1}, \mathbf{P}_{C}^{1}, \mathbf{P}_{E}^{1}, \mathbf{P}_{X}^{1*}, u_{h}^{0})}{e(\mathbf{P}_{T}^{0*}, \mathbf{P}_{C}^{0}, \mathbf{P}_{E}^{0*}, \mathbf{P}_{X}^{0}, u_{h}^{0})} - 1$$

$$= \prod_{g \in G} \left( \left( \frac{\sum_{s \in S_{g}^{C}} \phi_{gsh}^{1}}{\sum_{s \in S_{g}^{C}} \phi_{gsh}^{0}} \right)^{\frac{1}{\sigma_{g} - 1}} \prod_{s \in S_{g}^{C}} \left( \frac{r_{gsh}^{1}}{r_{gsh}^{0}} \right)^{\omega_{gsh}} \right)^{\alpha_{gsh}} - 1,$$
(A.5)

where  $S_g^C$  denotes the set of continuing local retailers within product group g,  $\phi_{gsh}^t = r_{gsh}^t q_{gsh}^t / \sum_{s \in S_g} r_{gsh}^t q_{gsh}^t$  is the expenditure share for a particular retailer of product group g, and the  $\omega_{gsh}$ s are ideal log-change weights.<sup>5</sup>

For each product group g, the expression has two components. The  $\prod_{s \in S_g^c} (\frac{r_{gsh}^s}{r_{gsh}^0})^{\omega_{gsh}}$  term is a Sato-Vartia (i.e. CES) price-index for price changes in continuing local stores that forms the *pro-competitive price effect*.<sup>6</sup> The price terms  $r_{gsh}^t$  are themselves price indices of product-specific prices  $p_{gsb}^t$  within local continuing stores which, in principle, could also account for new product varieties or exiting product varieties using the same methodology. While we name these price changes pro-competitive, they may derive from either reductions in markups or increases in productivity at local stores (distinctions that do not matter on the cost-of-living side, but would generate different magnitudes of profit and income effects that we capture on the nominal

 $<sup>\</sup>overline{\int_{s \in S_s^c}^{5} \ln \text{ particular, } \omega_{gsh}} = \left(\frac{\tilde{\phi}_{gsh}^1 - \tilde{\phi}_{gsh}^0}{\ln \tilde{\phi}_{gsh}^1 - \ln \tilde{\phi}_{gsh}^0}\right) / \sum_{s \in S_s^c} \left(\frac{\tilde{\phi}_{gsh}^1 - \tilde{\phi}_{gsh}^0}{\ln \tilde{\phi}_{gsh}^1 - \ln \tilde{\phi}_{gsh}^0}\right), \text{ which in turn contain expenditure shares of different retailers within product groups, where the shares consider only expenditure at continuing retailers <math>\tilde{\phi}_{gsh}^t = r_{gsh}^t q_{gsh}^t / \sum_{s \in S_s^c} r_{gsh}^t q_{gsh}^t$ 

<sup>&</sup>lt;sup>6</sup>Notice that the assumption of CES preferences does not imply the absence of pro-competitive effects as we do not impose additional assumptions about market structure (e.g. monopolistic competition).

income side).

The  $\left(\frac{\sum_{s \in S_g^C} \phi_{gsh}^0}{\sum_{s \in S_g^C} \phi_{gsh}^0}\right)^{\frac{1}{\sigma_{gh}^{-1}}}$  term captures the gains to customers of the e-commerce terminal in the numerator, from both the *direct price index effect* and the *entry effect*, and local store exit in the denominator, i.e. the *exit effect*.

Now consider the case –as in the final section of the paper– where the program's effect on cost of living is driven entirely by the direct price index effect. In that case, the expenditure share spent on continuing local retailers ( $\sum_{s \in S_g^c} \phi_{gsh}^1$ ) is lower than unity only due to substitution into the new e-commerce option. The gains from the program as a proportion of initial household spending are then:

$$\frac{DE}{e(\mathbf{P}_T^{0*}, \mathbf{P}_C^0, \mathbf{P}_E^{0*}, \mathbf{P}_X^0, u_h^0)} = \prod_{g \in G} \left( \left( \sum_{s \in S_g^C} \phi_{gsh}^1 \right)^{\frac{1}{r_g - 1}} \right)^{\alpha_{gh}} - 1.$$
(A.6)

The welfare gain from a new shopping option is a function of the market share of that outlet post-entry and the elasticity of substitution across stores. The revealed preference nature of this approach is clear. If consumers greatly value the arrival of the new option—be it because it offers low prices  $p_{gsb}^1$ , more product variety that reduces  $r_{gsh}^1$  or better amenities  $\beta_{gsh}$ —the market share is higher and the welfare gain greater. Hence, these market share changes capture all the potential consumer benefits of shopping through the e-commerce option. The magnitude of the welfare gain depends on the elasticity of substitution. Observed e-commerce market shares will imply smaller welfare changes if consumers substitute between local shopping options very elastically, and larger welfare changes if they are inelastic. A similar logic would apply to effects on the entry of local retailers, or on the exit of local stores (where a large period 0 market share means large welfare losses, again tempered by the elasticity of substitution).

# Appendix E: RCT and Data Appendix

### E.1 Program Description and Background

Following the announcement of the policy objective to expand e-commerce to the Chinese countryside as part of the so-called Number One Central Document in January 2014, the Chinese government entered a partnership with a large firm that operates a popular Chinese e-commerce platform. The program's objective is to provide e-commerce access in rural markets at the same price, convenience and service quality that buyers and producers face in their county's main city center. The firm's objective as part of the program is to penetrate the vast and largely untapped e-commerce market outside of Chinese cities. Rural expansion is one of the firm's strategic priorities over the coming years.

The program makes two main types of investments to enable villagers to buy and sell online through the firm's platform. First, the program invests in the local distribution network, which the firms views as a necessary condition to provide e-commerce access in rural areas. Before the arrival of the program, most villages were not serviced by commercial parcel delivery operators, who had not solved the problem of the "last mile" transportation between dispersed rural households and urban county centers.<sup>7</sup>

<sup>&</sup>lt;sup>7</sup>To receive packages via mail in absence of commercial parcel delivery services, rural households have to travel

The program sets out to change this lack of service with logistics investments targeted at e-commerce. In particular, the firm oversees the construction of warehouses that serve as logistical nodes to pool all e-commerce-related transportation requests to and from the participating villages. These warehouses are located close to the main urban center of the counties with good cross-county transport access. The program also fully subsidizes the transportation cost between these warehouses and participating villages, so that rural households face the same delivery costs and prices as households in the urban parts of the county. The rationale for this subsidy is that village deliveries and pickups start from a low basis, which due to economies of scale in rural transportation makes the starting phase of e-commerce prohibitively costly for village customers despite the investments in warehouses. The calculation of the government and the firm is that as the scale of rural e-commerce grows, per unit transport costs will decline enough to remove the need for a subsidy. Neither the warehouses nor the last-mile subsidy can be used for shipments outside of the firm's e-commerce platform.

The second investment is the installation of a program terminal in a central village location. The e-commerce terminal is a PC, keyboard and mouse connected to a flat-screen monitor mounted on the wall of a dedicated shop space and displaying the firm's website. On the screen, consumers and producers can choose their purchases or see their sales requests on the platform. The firm employs a terminal manager to assist local households in buying and selling products through the firm's e-commerce platform. The terminal manager receives a reward of about 3-5 percent for each transaction completed through the terminal. Before deciding on terminal installations, the firm solicits applications from potential local store operators and schedules an exam for the applicants. The score of this exam is one of the criteria that the firm uses to determine whether a village is a candidate. Villagers can pay in cash when the products arrive at the store for pickup, or they get paid upon delivery of their products for pickup at the store location if selling online. Instead of using the terminal interface, households can also use the firm's e-commerce platform remotely on smartphones or PCs to order product deliveries or pickups at the terminal location. When referring to the new e-commerce option in the text, we include all types of use of the e-commerce platform. The firm views the option to use the village terminals as overcoming three challenges that are specific to the rural population. First, local households may not be used to or comfortable with navigating online platforms. Second, they often do not have access to online payment methods. And third, they may not trust online purchases or sales before inspecting the goods in person or having interacted with buyers directly.

### **E.2 Surveyor Training and Quality Management**

**Piloting and Surveyor Training** Our survey supervisors are professionals from the Research Center for Contemporary China (RCCC) at Peking University. All RCCC supervisors have previous experience conducting large scale surveys in rural China. Before each of the two survey rounds, we traveled to Beijing to lead a one-day training workshop targeted at the supervisors and a group of graduate students from Renmin University and Jinan University, who were working with us as research assistants on this project. This training walked the RCCC supervisors and our graduate students through each step of the survey design, data collection protocols and quality control protocols that we had shared with them to study carefully in

to the county or township center to pick up the package after receiving notification by mail that it has arrived.

advance. Given budget and time constraints, the survey was paper based. Prior to our baseline survey, RCCC supervisors and our team of graduate students tested our survey design in a pilot survey of 45 households in two villages located in the rural parts of Hebei Province.

In the field, each supervisor was in charge of a team of six surveyors. In addition to the supervisors, two of our trained graduate students accompanied each team in the field. The role of the graduate students was to both support and monitor the recruitment and training of the local surveyors and the data collection, and to report back to us with detailed daily progress reports. Given differences in local dialects and rural conditions, the RCCC recruited surveyors among local university students from the provinces in which the data collection took place. All surveyors were familiar with the local dialect and customs of the rural areas in their home province. Each surveyor completed at least two full days of training and supervised practice questionnaire interviews before joining our field survey team. As part of the training, we provided surveyors with a number of supporting documents. In particular, they received an example of a completed representative survey questionnaire, detailed instructions on how to assist households in answering the questionnaire, a set of cards containing descriptions and examples of consumption products within categories or income-generating activities within sectors, and a set of solutions and best practices for common survey challenges. As described in Appendix E.5 below, we also trained surveyors to use separate pre-prepared spreadsheets to list individual household purchase transactions within product categories or income flows by type of activity. These spreadsheets were used for households to list individual transactions over a given period of time and within categories, before aggregating this information up to complete the final survey questionnaire cells. As part of their training, surveyors were trained to double-check with respondents any answer to the questionnaire that appears inconsistent with a previous answer.

**Data Quality Management and Cleaning** Surveyors conducted the household survey in teams of two. During the interview, surveyors completed the questionnaire, along with supporting documents used to help households recall, categorize and sum up their consumption expenditures or earnings (we further describe data collection and variable construction for expenditure and earning variables below). As part of quality control, supervisors reviewed one randomly chosen completed questionnaire, supporting documents, and interview audio tape from each surveyor at the end of every day.<sup>8</sup> In addition, our graduate students monitored the survey teams by accompanying them for part of their interviews, and reported back to the supervisors and our team in case of concerns. During recruiting and surveyor training, the surveyors had been informed that lack of accuracy, diligence or patience in the interviews would lead to the termination of employment, while a good record guaranteed a letter of recommendation confirming participation in our research project.

We also asked our surveyors to rate each household respondent along a number of dimensions such as cooperativeness, reliability, level of understanding, and level of interest in our survey. Surveyors also recorded the presence of any other household or non-household member whose presence could affect answers to our questionnaire. In our analysis of the data, we paid special attention to the reliability rating: 1. completely reliable, 2. mostly reliable, and 3. sometimes not reliable. Whenever surveyors rated a respondent as "sometimes not

<sup>&</sup>lt;sup>8</sup>Some households opted out of audio-recording.

reliable", they also wrote down an explanation for this rating. On the basis of these written explanations, we created a clean household survey dataset. This dataset excludes 0.25 percent of unreliable/uncooperative households entirely from the sample. In other cases, surveyors' explanation suggested that only answers to a particular section of our questionnaire were unreliable. Using this information, we set all income variables to missing for 1.06 percent of all household respondents, all consumption variables to missing for 0.4 percent of households, and all income and consumption variables to missing for 1.31 percent of households. The descriptive statistics in Tables A.1 to A.4 are based on this cleaned household survey dataset. When using total nominal retail expenditure or incomes in RMB as the dependent variables on the left and right tails within the survey round.<sup>9</sup> The point estimates remain statistical zeros in all cases, as is the case post-censoring, but the standard errors slightly increase. Appendix E.5 below provides additional information about variable construction.

#### **E.3 Experimental Design**

Appendix Figure A.1 presents a map of the locations where the RCT takes place. Tables A.1 to A.4 present descriptive statistics.

#### **Selection of Provinces and Counties**

There are two main factors determining our survey location in Anhui, Henan and Guizhou, and the 8 counties within these provinces. First, our survey location depended on the timing of the program's roll-out across different provinces and counties, which had been decided before our collaboration with the firm. Second, we were guided by the internal evaluation of the program's senior managers as to whether the provincial and county managers in question would be willing to cooperate with our research protocol. These counties are: Huoqiu (Anhui), Linying (Henan), Linzhou (Henan), Minquan (Henan), Suixi (Anhui), Tianchang (Anhui), Xifeng (Guizhou) and Zhenning (Guizhou). In Appendix C, we are also able to investigate the representativeness of our sample villages relative to all participating villages using the firm's internal transaction data in 5 provinces over this period.

#### Selection of Villages and Randomization

The unit of randomization is the village. For each county, we obtain a list of candidates that had been extended by 5 promising village candidates that would have not been part of the list in absence of our research. The three main factors determining the village selection within a county from the firm's operational perspective are i) a sufficient level of local population, ii) accessibility by roads, and iii) the presence of a capable store applicant (as measured by the applicant's test score). Overall, we are able to implement randomization on a broad pool of villages selected for participation in the program. This pool, however, is not a random sample of China' rural areas, but instead is likely a group of villages positively selected within each county, with better expected conditions for e-commerce usage on both consumption and production sides.

Upon receipt of this extended list of village candidates for each county, we randomly select 5 control villages and 7-8 treatment villages. The remaining villages on the extended list receive

<sup>&</sup>lt;sup>9</sup>Given more than one percent of observations report zero incomes, nominal incomes are only censored at the one-percent level from the right tail.

program terminals as planned. The full sample thus includes 40 control villages and 60 treatment villages across the 8 counties, which we selected from a total number of candidates of 432 villages that we received in the extended listings from the 8 county operations teams (on average 54 villages per county). We restrict the list of villages entering the stratification and randomization to villages with at least 2.5 km distance to the nearest village on the county list, where possible.<sup>10</sup> We then stratify treatment and control villages along four dimensions. First, we balance the selection of treatment and control to both have a ratio of 85:15 with respect to pre-existing availability of commercial package delivery (85% not available, 15% available), which is close to the observed ratio among all candidate villages. We obtain information on the availability of commercial package delivery for each village on the candidate list from the program's local county managers (who are not aware what we require that piece of information for). As we discuss below, having villages in our sample with pre-existing commercial delivery services allows us to further investigate the effect of the program that is driven by the terminal access point (i.e. the effect of lifting only the transactional barrier), relative to the effect of providing both the terminal access point and the necessary logistics for local e-commerce deliveries and pick-ups (i.e. the effect of lifting both the transactional and logistical barrier to e-commerce). We further stratify the selection of treatment and control villages on the basis of the equally-weighted average of the z-scores for three village variables: the local store applicants' test score, the village population, and the ratio of non-agricultural employment over the local population. We obtain the last variable from the establishment-level data of the Chinese Economic Census of 2008 which surveys every non-agricultural establishment in the counties.

#### Sampling of Households, Response Rates and Attrition

Our team was granted a two-week window for data collection, after receiving the extended candidate list of candidate villages from the local operation team in each county. Given this tight timeline, we were unable to conduct a village census for sampling purposes. Instead, our survey teams created detailed maps of all residences in the village to implement a random walk procedure.<sup>11</sup>

From each village's map, we defined an "inner zone" of residences within a 300 meter radius of the planned terminal location and an "outer zone" outside that radius. In the baseline data collection (December 2015 and January 2016 in Anhui and Henan, and April and May 2016 in Guizhou), the objective was to sample 14 households from the inner zone and 14 households from the outer zone. To randomly sample households within these zones, we selected 24 residences in both inner and outer zones. The household sampling proceeds as follows: we first randomly assign numbers to all residences within the zone on the map from 1 to n, and then define a rounded integer number n/24. Starting from household number 1, we then collect survey data from every household number in steps of the integer n/24 until we have completed

<sup>&</sup>lt;sup>10</sup>In counties with relatively short candidate lists we had to marginally extent this threshold, leading to a small number of villages with less than 2.5 km distances to the nearest other villages on the candidate list. The mean and median distances for villages without terminals to the nearest terminal location were 10.6 and 9.1 km respectively. Also see related spillover analysis in Appendix B.

<sup>&</sup>lt;sup>11</sup>We use the boundary of the "natural village" as opposed to the "administrative village". Both of these are known delineations in China. The natural village captures a geographically contiguous rural population. Administrative villages are units with a village committee. In some cases, the administrative village includes more than one natural village.

14 surveys within the zone. For the endline data collection (12 months after baseline in each village), we implement the same procedure for all households that were not part of the baseline survey to select 10 additional households within the inner zone.<sup>12</sup> In the few cases in which there were fewer than 24 residences within the inner zone, we extended the radius until we obtain at least 24 residences on the map. If either the survey respondent or the primary earner of the initially surveyed household no longer resides at the same address, we record this in our data and replace the household with another randomly sampled household within the same sampling zone (inner or outer). In our welfare analysis, we report results both before and after weighting each sampled household in proportion to the share of the village population in its sampling zone.

After introducing our survey to households, our surveyors asked for the household member with the best knowledge of household consumption expenditures and household incomes to respond to the questionnaire. In case nobody answered the door, or in case this most suited household member was not at home during our surveyors' first visit, the surveyors returned at least twice to complete the interview, often outside of working hours. Surveyors were also instructed to skip households with a most knowledgeable respondent older than 75. Overall, our surveyors found willing and able respondents in two thirds of visited residences (66.1 percent).<sup>13</sup> In the endline, we sampled 10 additional households from the inner zone. We used the same sampling methodology as in the baseline. Given expected sample attrition and the objective of 10 randomly selected additional households, the survey teams created a list of 22 new residential addresses in the inner zone and 6 new addresses in the outer zone. In the endline, we replaced a household respondent from the baseline whenever either the household had moved, the primary earner was no longer living there or the original baseline respondent was unavailable after three interview attempts. Using this rule, 71 percent of baseline respondents completed our questionnaire in the endline. As documented in appendix Table A.15, this percentage does not differ in treatment and control villages.

### **E.4 Retail Price Survey**

**Store Sampling** Prior to the field survey, RCCC supervisors performed a census of all retail stores and market stalls ("stores" for short) located in the village and within a 15-minute walking distance of the boundaries of the natural village. Most villages have fewer than five stores, so in most villages we sampled products from all stores and market stalls in the vicinity of the village. If there were more than 15 stores in a village, we instructed supervisors to collect a representative sample of local retail information, giving more weight (i.e. more price quotes) to more popular establishments within product groups.

**Product Sampling and Data Collection** The data collection for the local retail price survey was conducted by the trained RCCC supervisors. We aim to collect data on 115 price quotes for each village. 100 of these prices are from the same 9 household consumption categories for retail products as in our household survey (food and beverages, tobacco and alcohol, medicine and health, clothing and accessories, other every-day products, fuel and gas, furniture and

<sup>&</sup>lt;sup>12</sup>This extended sample was possible due to a small remaining positive balance on the project account that we decided to invest in expanding the household survey sample.

<sup>&</sup>lt;sup>13</sup>Of the one third of addresses at which our surveyors did not encounter willing and able respondents, 56.6 percent had nobody at home during any of our three visits, 30.5 percent refused to participate in the survey, 7.5 percent had no qualified respondent (due to old age), and 5.4 percent had no one living there.

appliances, electronics, transport equipment), and 15 price quotes are for local production and business inputs. Our protocol for the price data collection closely follows the IMF/ILO standards for store price surveys that central banks collect to compute the CPI statistics. The sampling of products across consumption categories is based on budget shares of rural households in Anhui and Henan that we observe in the microdata of the China Family Panel Study (CFPS) for 2012. Reflecting these consumption weights, supervisors in the baseline survey data aim to collect 47/100 price quotes in food and beverages, 15/100 in tobacco and alcohol, 9/100 in medicine and health, 9/100 in clothing and accessories, 4/100 in other every-day products, 4/100 in fuel and gas, 4/100 in furniture and appliances, 4/100 in electronics and 4/100 in transport equipment. In addition, we collect 15 price quotes for purchases of inputs to production or businesses.<sup>14</sup>

We provided supervisors with pre-prepared price surveys reflecting the number of observations to be collected for each product group. As for the collection of data on household expenses that we discuss above and in Appendix E.5 below, the supervisors were provided with detailed product cards that list product groups within each of the 10 broad categories above, as well as examples of product types within those subgroups of products. They also received instructions on product sampling, for instance about how to evaluate the popularity of an individual product by measuring shelf space and recurrence across different stores. To ensure that we can match identical products in both survey rounds, supervisors saved a picture of each product and recorded product characteristics at the barcode-equivalent level, including packaging type, size, and a detailed product description (name, brand, flavor, etc) wherever possible.<sup>15</sup> For 78 percent of products collected in the baseline, we were able to find the exact same product in the same store one year later in the endline. As documented in appendix Table A.8, this percentage is somewhat smaller in intent to treat villages than in control villages, but this difference is not statistically significant. One challenge of surveying prices in rural China is a frequent lack of price tags displayed in store. As shown in Table A.4, about two thirds of the surveyed products lacked a price tag. In these cases, supervisors asked the store owner for the price that villagers would pay for the product. As part of quality control, we asked supervisors to rate the reliability of store owners' price quotes as good, average or poor. None of the reported findings change in sign, size or statistical significance when limiting the sample to price quotes from labeled products only or excluding reportedly unreliable price quotes.

#### **E.5 Variable Construction**

To collect data on household consumption expenditures and incomes from different activities, we trained the surveyors in using separate pre-prepared spreadsheets before filling out the final survey questionnaires. For expenditures, there is one spreadsheet for each of the nine categories that we include in retail consumption, and a separate sheet for business inputs. This allowed households to recall and list all relevant expenses or income flows within a given product group or type of activity over a given period of time. This transaction-level information was then aggregated in the presence of the household to complete the final survey questionnaire sections

<sup>&</sup>lt;sup>14</sup>Supervisors sometimes failed to find enough products in a given category within the village. This was often the case for the durable goods categories. In such cases, supervisors replaced products in these missing categories with additional price quotes for products in "other every-day products".

<sup>&</sup>lt;sup>15</sup>Some store owners refused to let supervisors take pictures. In such cases, we identify identical products in the endline data based on the same store and the detailed recorded product description.

on expenditures or income flows.

To help respondent recall and categorize their expenditures, surveyors also received cards with examples of products in each category. The product cards break down the retail consumption space into 169 product types within the 10 broad categories we list above. After recording each item in a given category, surveyors go through the list of items and ask respondents how much they paid for each listed purchase. In addition to allocating transactions to different consumption product groups, the surveyors also recorded the modality of each listed purchase transaction (e.g. online vs offline, in the village vs outside the village). This procedure was implemented covering a two-week time window for non-durable household consumption, and a three-month time window for durable goods categories. To obtain total monthly retail expenditure, we multiply the bi-weekly expenditure on non-durables by a factor of 2 and divide durable good expenditure by a factor of 3, and sum up across the 9 consumption categories. For expenditures on the new e-commerce option, we include both direct use of the terminal interface as well as remote usage by ordering deliveries to the terminal through the firm's app. The majority of terminal usage are done in person at the terminal rather than remotely. In most village cases, deliveries and pickups can be made at the terminal location (90 percent). In about 10 percent of cases, the logistics operators offered delivery to the home address too.

To construct total household income, our surveyors again used a pre-prepared spreadsheet to assist households in recording each of their individual income sources over the last month. We defined four income categories: farm earnings, non-farm earnings, remittances (money or in-kind) from family not living in the home, and all other income (e.g. pension, returns from savings, gifts). In addition, we recorded sector of activity and occupation categories for each economically active member of the household. To help household respondents recall and categorize earnings, surveyors used cards with detailed examples of income sources in each category and proceeded to collect each flow on the spreadsheet before filling out the final survey questionnaire in the presence of the household. Our measure of income per capita is the sum of all income sources in these four categories, divided by the number of household members. Our measure of income net of transfers subtracts gifts and remittances from family not living in the home.<sup>16</sup> Our measure of income per capita net of costs subtracts the recorded household expenses used to generate the reported flows of income. The income variables exclude the market value of home production for own consumption.<sup>17</sup> Including this as part of household income has no effect on the statistical zeros that we report in the analysis.

Finally, for households who were either replaced or added as part of our extended sample in the second round (from 28 to 38 households), we define  $y_{hv}^{Pre}$  in specification (1) as the mean pre-treatment outcome of households living in the same zone (inner or outer) in the same village. The implicit assumption is that households were not induced to move within or across villages as a result of the program. As reported in appendix Table A.15, we find no evidence that households in treated villages are more or less likely to reside at the same address at endline. We also find no treatment effect on migration decisions of members within households.

<sup>&</sup>lt;sup>16</sup>Remittances represent on average 13 percent of total household income in our sample.

<sup>&</sup>lt;sup>17</sup>The market value of all food and beverages that the household produces for its own consumption amounts to on average less than 10 percent of household incomes.

### E.6 Township-Level Data on Trade Market Access

As part of our analysis of potential spillover effects on the control group in Appendix B, we estimate the fraction of a rural location's total trade market access that stems from trading relationships with other rural locations in the same county, as opposed to access to larger urban markets within and outside the county. To do this, we use geocoded township-level data from the Chinese Population Census in 2010, which contains information on the recorded population for each of roughly 45,000 township-level administrative units in China,<sup>18</sup> the coordinates of the centroid of each of those units, the type of township-level unit (e.g. urban zones, rural townships) and data on the value added per rural and urban worker at the province level for 2010. See Appendix B for further discussion and details about the estimation.

<sup>&</sup>lt;sup>18</sup>This includes both the registered and non-registered population currently residing in the unit at the time of the census. Townships are the most disaggregated unit of observation that we can obtain the full census database for. In China's administrative hierarchy, townships are one layer above villages. In the countryside, townships include on average about 14 villages. In urban regions, township-level units are one level below urban districts.